



GOVERNMENT OF THE PEOPLE'S REPUBLIC OF BANGLADESH  
Ministry of Local Government, Rural Development & Cooperatives  
Local Government Division



**DHAKA SOUTH CITY CORPORATION**  
**Dhaka City Neighborhood Upgrading Project (DCNUP)**

**Social Management Plan (SMP)**

FOR SUBPROJECT UNDER WORKS PACKAGE NO. DCNUP-W-22B/LAL

**Improvement and Construction Works of Secondary Transfer Station  
at Ward 27 (With Storage Facilities for Conservancy Equipment)**

Office of the Project Director, DCNUP

January 2023

Consultant: Joint Venture of

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## Table of Contents

1. Project Background .....	1
2. Subprojects Description .....	1
3. The Subprojects Area.....	2
4. The Subprojects Design .....	3
5. Social Risks and Safeguards Impacts .....	4
6. Cut Off date .....	5
7. Disclosure and Consultation .....	5
8. Social Management Plan .....	6
8.1 Objectives and Principles.....	6
8.2 Community Participation during Implementation .....	7
8.3 Gender, Age and Disability Inclusion .....	8
8.4 Labor Influx and GBV Risks Management .....	8
8.5 Grievance Management .....	9
9. Implementation, Monitoring and Evaluation .....	10

### List of Figure

<b>Figure 1:</b> Proposed layout Plan of STS at Ward No. 27 .....	3
<b>Figure 2:</b> Proposed site Plan of STS at Ward No. 27 .....	4

### List of Appendix

Appendix A: Social Screening of Improvement and Construction Works of Secondary Transfer Station at Ward 27 (With Storage Facilities for Conservancy Equipment) .....	11
Appendix B: COVID-19 Protocols to be followed at Construction Site .....	20
Appendix C: Proceedings of Consultations .....	24
Appendix D: Legal Document for Land Ownership .....	48

# Social Management Plan (SMP)

## List of Abbreviations

BBS	:	Bangladesh Bureau of Statistics
DCNUP	:	Dhaka City Neighborhood Upgrading Project
DSM	:	Design Supervision and Monitoring
DSCC	:	Dhaka South City Corporation
EHS	:	Environmental Health Safety
EMF	:	Environment Management Framework
ESMP	:	Environment & Social Management Plan
FGD	:	Focus Group Discussion
GBV	:	Gender Based Violence
GDP	:	Gross Domestic Product
GRC	:	Grievance Redress Committee
GRM	:	Grievance Redress Mechanism
HHs	:	Households
HQ	:	Headquarters
HIV/AIDS	:	Human Immunodeficiency Virus/ Acquired Immune Deficiency Syndrome
IGA	:	Income Generating Activity
KII	:	Key Informant Interview
LAP	:	Land Acquisition Plan
LMP	:	Labor Management Procedures
MOI	:	Man of Influence
SH	:	Sexual Harassment
OP	:	Operational Policy
PAPs	:	Project Affected Persons
PIU	:	Project Implementation Unit
R&G	:	Resettlement and Gender
RPF	:	Resettlement Policy Framework
SEA	:	Sexual Exploitation and Abuse
SEP	:	Stakeholder Engagement Plan
SES	:	Socio-economic Survey
SMP	:	Social Management Plan
STI's	:	Sexual Transmitted Infections
UN	:	United Nations
WB	:	World Bank



## 1. Project Background

To face the challenges of the 21<sup>st</sup> century, the Government of Bangladesh with the help of international development financing agencies has undertaken a series of structural reform programs in its development activities. As part of development works, the Bangladesh Government and the World Bank jointly implementing a five year long “Dhaka City Neighborhood Upgrading Project” (DCNUP, the Project). The Dhaka South City Corporation (DSCC), under the Local Government Division of the Ministry of Local Government, Rural Development and Cooperatives, is the implementing agency of the project. Dhaka city accounts for about one-fifth of the country's gross domestic product (GDP) and half of formal employment. The mega city also plays an important role in achieving the government's vision of upper-middle income country. Dhaka is one of the world's most densely populated cities. Due to inadequate infrastructure, lack of public amenities and severe traffic congestion, the residents face many difficulties in their everyday lives. The project will cater to the differentiated needs of women and children, elderly and disabled. Women in Dhaka face challenges in terms of mobility, walkability and access to public infrastructure. To improve personal safety and access for women, children and elderly, the project will ensure safe-pleasant mobility, energy-efficient street lighting, Community Center, Green Building, Traffic improvement, and other integrated amenities. The project will also help to enhance green open spaces by improving selected parks, streets and waterfront areas of 4 (four) Neighborhoods of Dhaka: (i) Kamrangirchar; (ii) Lalbagh; (iii) Sutrapur-Nayabazar-Gulistan; and (iv) Khilgaon-Mugdha-Bashabo. It will also pilot interventions for safe mobility and traffic management and incorporate environment-friendly features and energy efficient design principles and materials in all interventions that it will support.

## 2. Subprojects Description

The DSCC has identified a subproject in the lalbagh neighborhood for implementation under the project. The name of the subproject is “Improvement and Construction Works of Secondary Transfer Station at Ward 27 (With Storage Facilities for Conservancy Equipment)” in Ward No. 27 of DSCC. The proposed subproject is located in the Lalbagh neighborhood on Joynag Road of Boksibazar area in Ward No. 27 under Zone 3 of the DSCC. The Secondary Transfer Station (STS) with storage facilities for conservancy equipment has been proposed for construction under the subproject as there is no Secondary Transfer Station (STS)/permanent structure for dumping waste in the area. In addition, a storage/warehouse to be constructed for maintenance of dumper. All kinds of wastes including households are being dumped in open spaces and as a result, the local people are suffering a lot

concerning waste management. At present, two storied Golam Morshed Community Center and a storage building is situated in the proposed subproject site which is in a miserable condition, the existing Community Center will be demolished and STS 27 will be constructed here. If the STS is constructed, it will be under proper management, and the local people will get health benefit also which in other sense improve environment of the area. Newly-constructed STS may bring behavior change among the local people. Once the STS is constructed, the people of the area will experience improved municipal services. At present, there is no such infrastructural facilities in this Ward. The land that is proposed for STS is under jurisdiction of DSCC.

The neighborhood and subproject activities in the neighborhood were identified and designed in consultation with and participation of the local communities irrespective of gender, age, education and social status. The subproject location was selected considering the following issues:

- There is no Secondary Transfer Station (STS) and the community people are throwing waste here and there on the roads of the locality as a result environment of the area is being polluted day by day. If STS is constructed, the area will be environment friendly.
- The community people of the Ward 27 throw kitchen wastage on the road as a result a bad smell comes during movement and the school/college/madrasha going children suffer much for this polluted environment. If STS is constructed in the area, the students will get a clean environment.

### 3. The Subprojects Area

The proposed subproject is located in the Lalbagh neighborhood on Joynag Road of Boksibazar area in Ward No. 27 under Zone 3 of DSCC. It is a densely populated area. It is near the Dhaka Education Board Office and Aliya Madrashah and Madrashah Board Office. The subproject area is bounded by Ramna Model thana and Paltan Thana on the east, Shahbag thana on the North, Bangshal thana and Chowk Bazar thana on the south, and New Market thana in the west. Mainly middle-class people live in the area. The area is enriched with residential houses, many educational and religious institutions and many big and small business activities/houses. The area developed around the Lalbagh Fort-an incomplete Mughal palace fortress constructed during 1678 AD. Lalbagh area, alike other neighborhoods of historic core or old Dhaka, developed as mixed use area of mainly low-rise buildings. Usually a strip of land along main access roads is used for commercial purposes while inner areas accommodate manufacturing activities and residences. Narrow and winding road network developed during the pre-automobile era and mostly used by pedestrians could not be widened to serve later

demand from densification Labagh area, thus, is characterized by networks of narrow roads. However, narrow roads or goli (Lane) with high density residential usage have encouraged creating stronger community bonding and neighborhood identity in Labagh or old Dhaka. According to the BBS (Bangladesh Bureau of Statistics)-2011, the total area of Ward No. 27 is 0.46 sq. kilometer and there are 5,670 households. The Ward has 28,525 residents of whom 16,193 are male and 12,332 are female. The literacy rate of the Ward is 75.6% and sex ratio is 131. The population density ratio of the Ward is 13,121.5 in per sq. kilometer. As per data from the Social Welfare Department, there are 136 physically challenged persons in the Ward of whom 82 are male and 54 are female. Considering 1.2 % inflation rate per year, the total population of 2021 is approximately 32,524 (Male-18,463 and female-14,061) who will get benefit from the subproject.

#### 4. The Subprojects Design

The total area of STS and warehouse at Ward No. 27 is 1128.81 sq. meters. Plinth area of STS (building-1) is 339.25 sq. meters and warehouse (building-2) is 194.50 sq. meters. Civil works include construction of an STS including separate toilets for male and female with shower zone, storage/warehouse for maintenance of dumper, an office space for storage/warehouse staff, a toilet for the office staff and proper ventilation system at the STS to control bad odor.

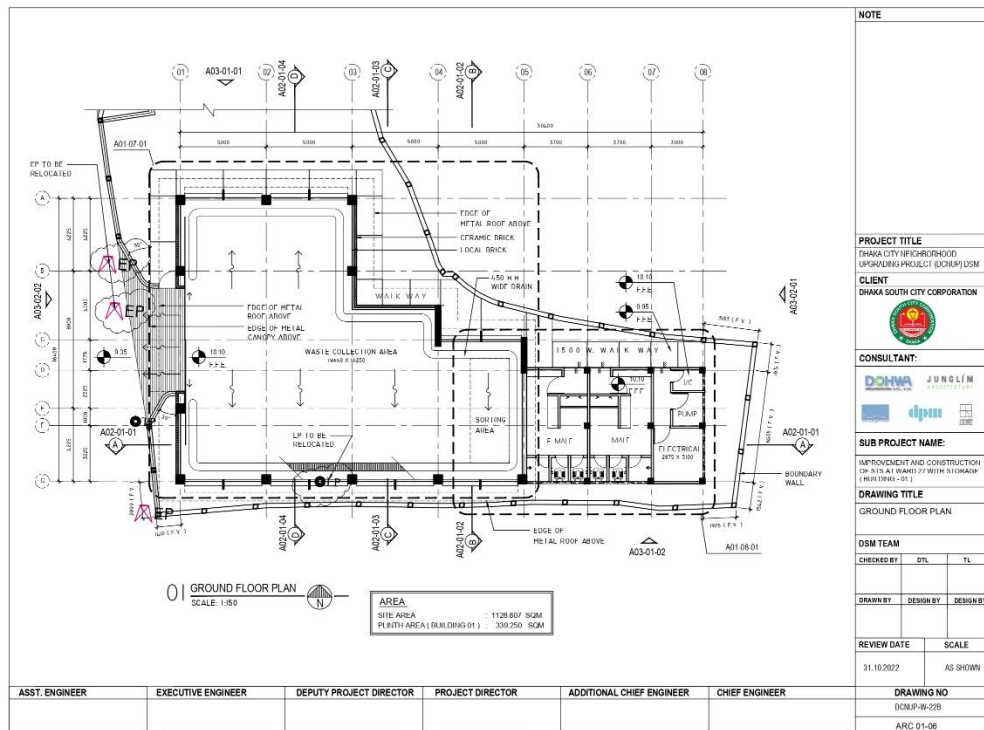


Figure 1: Proposed layout Plan of STS at Ward No. 27

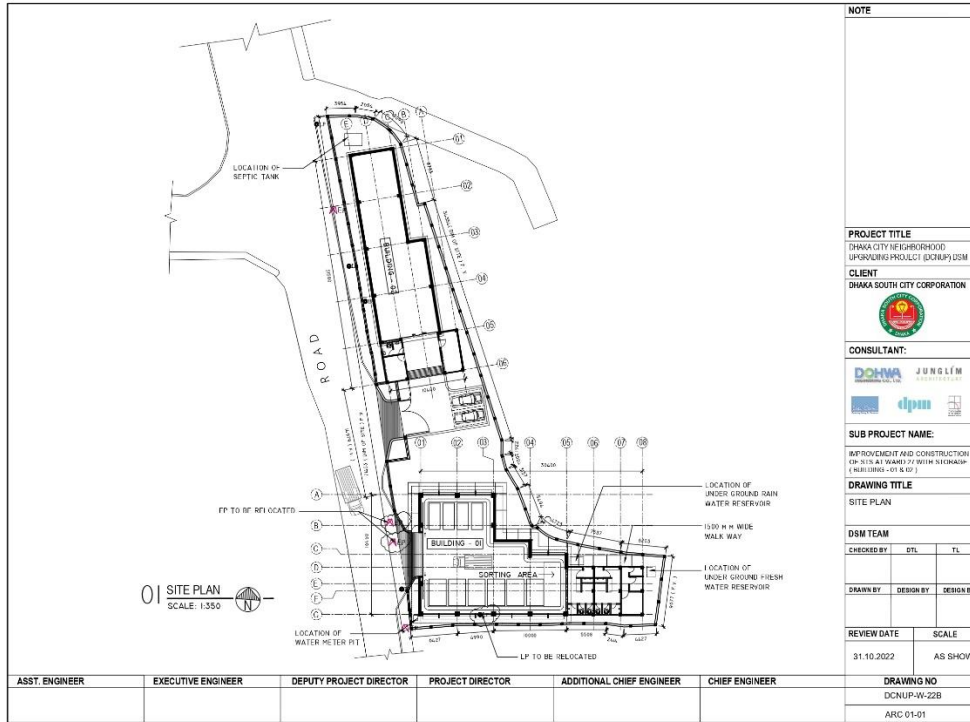


Figure 2: Proposed site Plan of STS at Ward No. 27

5. Social Risks and Safeguards Impacts

- During consultations, the stakeholders raised no major risk issues. The impacts the stakeholders raised are traffic congestion, dust and sound pollution. The stakeholders apprehended that during construction works traffic congestion might occur, additional dust could be created and noise could cross its limit. The DSCC has committed to the stakeholders to develop traffic management, spray water during construction to reduce dust and to instruct the contractor to take initiative to reduce sound pollution.
- The social screening confirmed that this Works Packages (W-22B) does not have any involuntary resettlement impacts. So no Resettlement Plan will therefore be required as per requirement of the Resettlement Policy Framework (RPF) adopted for the project. **Appendix A** provides the social screening result. Social issues like community participation in identification and design was followed in the subproject identification and design process. The consultations and participation processes covered communities from all available groups, men, women, elderly, vulnerable and the elite.
- The community may, however, suffer construction related risks and impacts including traffic congestion, noise, dust and labor influx including risks of gender based violence (GBV) differently

experienced by men and women but as the subproject activities will be within an urban area with closer supervision by the PIU, DSCC and DSM Consultant, the risks of labor influx and GBV will be very low.

## 6. Cut Off date

The Subprojects, W-22B of Dhaka City Neighborhood Upgrading Project (DCNUP) of Dhaka South City Corporation (DSCC) will be implemented demolishing the existing 2 storied Golam Morshed Community Center. No unauthorized occupants were found during social screening. The social screening was done on 16 September 2021 with participation of the respected councilors and the community people and this date was declared as Cut-off date for the respective Ward for recognition of any affected persons due to design and implementation of the subproject. It was declared among the communities during consultation that any unauthorized encroachment into the proposed location for any activity afterwards would not be considered for compensation under the project.

## 7. Disclosure and Consultation

Two rounds of consultation were carried out with the community people. During the preparatory stage of the subproject, objectives and implementation approach of the subproject, neighborhood selection criteria, subproject identification criteria, and social requirements including safeguards, inclusion, participation, gender and disability issues, GBV risks, labor influx issues were discussed with the community people. The DSM Consultant with the help of PIU, DSCC and the Zone Office 3 carried out the consultation for identification and design of this subproject with the help of local Councilor. The representation in the consultation process was all-inclusive and participatory. A total of 34 (Thirty-four) potential users/community people, men, women, senior citizens, representatives of local educational institutions and businessmen were consulted in the consultation meetings (proceedings are attached as **Appendix-C**). Existing problems of the community people and possible construction and rehabilitation measures were discussed in the meetings for feedback from the communities. Different social risks during and after implementation of the subprojects were also consulted with the participants.

During design preparatory stage consultation meetings, the citizens and stakeholders have mentioned that their Ward is a very densely populated and vacant space is unavailable to construct an STS for waste dumping. The stakeholders have opined that an STS is essential as the community people have a practice to throw different types of wastes (household waste, medical waste, industrial waste, etc.) on roads and as a result environment of the area is being polluted. They have opined that

the community people are not aware so they throw households wastes on the road as a result nuisance situation is created as well as bad odor comes during movement. They have suggested that awareness raising programs should be organized among the community people for disposing waste at the appropriate places (waste bin, waste dumper, STS, etc.) properly. They have suggested for seating arrangement for the cleaners, sufficient water facilities, separate toilet facilities for male and female cleaners, a hub in the STS for the van drivers to keep their equipment and changing cum rest room for the cleaners in the STS. They have also suggested to take initiatives to control dust and sound pollution during construction period. They have recommended proper ventilation at the STS to control bad odor. They have also requested PIU of DSCC to clean the waste dumping area at the STS regularly. Design stage consultation was conducted on September 16, 2021 at Bokshibazar Moitri Samajkallan Sangsad, 20, Joynag Road, Bokshibazar, Dhaka-1211.

During the appraisal stage consultation, the respected Councilor of Ward No. 27 of DSCC had been requested to organize Stakeholders' Consultation to appraise the stakeholders about the design that was developed considering their (stakeholders) suggestions. The respected Councilor accordingly organized the meetings at Ward Councilor's office, 31 Hosni Dalan Road, Boxibazar, Dhaka on November 02, 2022. In the design preparatory stage, there were 34 participants and in the appraisal stage there were 26 participants, of them 8 participants (24%) were present in the preparatory stage consultation.

While asked all the stakeholders and community people including the respective Councilor (100% attendees) appreciated the design and expressed their satisfaction saying that the design will serve their desire purpose (Meeting minutes and attendance are attached as **Appendix-C**). All the construction works will be carried out involving stakeholders as well as considering their recommendations.

## **8. Social Management Plan**

### **8.1 Objectives and Principles**

The subproject activities will not involve any acquisition of land or involuntary displacement of people, either physically or economically, temporarily or permanently. Other social risks including social exclusion, gender discrimination, community engagement, labor influx and GBV, other construction related impacts including traffic congestion, dust and sound pollution will be managed under the subprojects Social Management Plan (SMP).



The principles, guidelines, and procedures provided in this SMP are intended to ensure that the subproject activities have been identified and designed and will be implemented following approach to achieve the following objectives:

- a. Enhance positive social outcomes of the activities financed under the DCNUP;
- b. Ensure participation of the target communities, including women and disadvantaged, while identifying the specific measures/activities for adaptation to the development work impacts;
- c. Prevent or compensate for loss of livelihood, which may result from land-based adaptation activities and use of common property resources;
- d. Ensure compliance with the relevant government policies and those of the World Bank on social safeguards and other social issues, including those with gender implications.

## **8.2 Community Participation during Implementation**

The DSM Consultant with the help of PIU, DSCC conducted stakeholder's consultation meetings during design stage and appraisal stage of the subproject for construction of STS under the subproject and accordingly designed the same considering all the feasible options obtained from the community in the consultation process. During consultation, the stakeholders and citizens have demanded separate toilets for male and female cleaners and DCNUP has designed separate toilets for male and female with shower zone accordingly; the participants have demanded to clean the STS regularly and DCNUP has designed STS considering sufficient water facilities; the participants have suggested for available water facilities in the STS and the DCNUP has designed water pump facilities in the STS for available water; the participants have suggested to take initiatives for traffic management, control dust and sound during construction period and DCNUP will give instructions to civil contractor to take proper measures for traffic management, control dust and sound during construction period. All the construction works will be carried out involving stakeholders as well as considering their recommendations.

**Community participation approach in the implementation process:** During the implementation of the subproject, the DSM Consultant with the help of PIU will further engage communities in the subproject level inclusive of age, gender and social status and carry out consultation meetings with them on regular basis to incorporate their feedback. The participants will be of the community peoples including senior citizens, community associations, businessmen, students, women and disadvantaged

to seek their participation and feedback in quality control and smooth implementation of the subproject activities. The local councilors will help to organize the community people and the Zone Offices 3 of DSCC and the consultants will facilitate, document and disclose the consultation proceedings. The consultation process and feedback will be reported in the monthly social safeguard monitoring report to share with the Bank.

### **8.3 Gender, Age and Disability Inclusion**

The subprojects design considered gender, age and disability of community people based on consultation and participation inclusive of age, gender and physical ability. During consultation meetings, female participants including female Ward Councilor attended. The DSM Consultant with the help of PIU, DSCC in the subproject implementation process, will further engage communities inclusive of age, gender and disability to gather their respective views and preferences to integrate in subproject civil works construction. The subproject activities have been designed to ensure participation of the local residents, women, children including girls, senior citizens, and physically challenged persons. Separate toilets have been considered for the females in the STS. The DSM Consultant with the help of PIU, DSCC will ensure that women are involved in civil works construction and they enjoy (i) equal pay for equal work; (ii) gender friendly work environment; and (iii) work place safety for women and children.

### **8.4 Labor Influx and GBV Risks Management**

The project is being implemented in the Capital City of Dhaka and the DSCC will apply its current capacity enhanced with supervision consultants for civil works supervision. Number of workers will be low in the construction site and all will be locally recruited. The risks of labor influx and GBV will therefore be very low and also be managed with close supervision against laborers code of conduct. The DSCC will instruct the civil contractor and subcontractors to engage local labor as many as possible and build makeshift toilets and sanitation system in the construction area to ensure safe and healthy working environment. The civil contractor will also be asked to take safely measures during construction. The DSM Consultant with the help of PIU will follow and the contractor will ensure that the influx of workers and followers cannot lead to any social and environmental impacts on local communities. Before engagement in civil works, the labors will be given an orientation/training. Their activities will be regularly monitored by the contractor, DSM Consultant and PIU and will incorporate in the monthly safeguard monitoring report and submit to the World Bank. A Code of Conduct will be



developed and will be signed by all workers in this regard. Workers will also be trained so as to deter any case of GBV/SEA/SH.

The severity of the risks of labor influx varies for community absorption capacity, number of laborers in a worksite and the duration of civil works construction. The risk is assessed to be low as the numbers of workers will be small compared to the size of the host community, the site is in an urban area with high absorption capacity and law-enforcement is strong. The DSM Consultant with the help of PIU, DSCC will, however, conduct site specific labor influx screening and assessment to identify related risks for management. The civil contractor concerned will develop Contractor's Environmental and Social Management Plan (C-ESMP) following the project EMF and RPF and report its implementation status regularly to the PIU. The PIU, however, will include labor related information and update in their regular project progress reports.

### **8.5 Grievance Management**

A two-tier Grievance Redress Mechanism (GRM) has been established for the subproject including; (i) Ward Level GRM (Tier one) and (ii) Project level GRM (Tier two). Tier two GRM receives complaints and grievances those cannot be resolved at the tier one GRM. Responsible Executive Engineer has been assigned as the convener of the Ward level GRM, while the Project Director at PIU is the chair of the project level GRM. A five-member Grievance Redress Committee (GRC) at the Ward level has already been formed and authorized to deal with all suggestions and complaints at the Ward level. The DSCC has ensured that communities are fully informed about the GRM and their rights to offer suggestions and make complaints, and the different mechanisms through which they can do so. As the concentration of subprojects is within the city, the secretariat of both GRM is at PIU HQ. GRC may sit on any grievances and suggestions from the communities at the ward level locally or in the office of the ward councilor or at the PIU HQ.

The membership of the GRC ensures representation of complaints and grievances as well as impartial hearings and investigations, and transparent resolutions. The GRC Convener requests the concerned Ward Councilor from which the complaint was received to participate in the hearing. If the aggrieved person is a female, GRC requests the concerned female Ward Councilor to participate in the hearings. All complaints are received at the Zone Office of DSCC, where the subproject is located and registered in the complaint book with instant intimation to the complainant. Complaints are investigated and heard within 15 days of registration and resolved in the third week of the receipt. GRC decisions, if agreed by the complainant is binding upon the PIU.

## 9. Implementation, Monitoring and Evaluation

The DSCC will ensure that implementation of activities outlined in this SMP are implemented and followed in the subproject civil works process. Social inclusion, gender mainstreaming and management of other social risks and impacts identified and managed as above, will be monitored in line with the social analysis of inclusion and participation of various groups/agencies including women and consistent with the activities/issues that have been integrated into project design. The DSCC will monitor the issues on a regular basis and include the results in the monthly and quarterly reports and also submit to the World Bank.

Depending on the project contents and objectives, subproject indicators for evaluation should take into account, among other relevant aspects, the following points:

- Specific needs of community people including affected and beneficiary groups irrespective of gender and incorporation of them into subprojects implementation approach.
- Local knowledge and inputs for enhancement of subprojects outcomes.
- Intended and unintended social and gender effects of the subprojects.

Lessons and good practices to be drawn from the monitoring process which can help mainstreaming gender and inclusion of community people in project design and implementation in the subsequent identification, design and implementation of subprojects and any future project.

## Appendix A: Social Screening of Improvement and Construction Works of Secondary Transfer Station at Ward 27 (With Storage Facilities for Conservancy Equipment)

### A. SCREENING

1. **WARD NO:** 27
2. **WORK PACKAGE:** DCNUP/W-22B
3. **SUBPROJECT NAME:** Improvement and Construction Works of Secondary Transfer Station at Ward 27 (With Storage Facilities for Conservancy Equipment)
4. **DATE OF SCREENING:** September 16, 2021
5. **RESPONSIBLE PERSON:** Mr. Md. Shakhawat Hossain Khan, Social Safeguard cum Communication Specialist of DCNUP, and Md. Ashrafal Awal, Social Safeguard Specialist of DSM Consultant and respected Councilor of Ward No. 27, DSCC, Mr. Omar Bin Abdul Aziz conducted the screening on behalf of the DSCC and the community respectively.
6. **Description of Site:** The proposed subproject is located in the Lalbagh neighbourhood on Joynag Road of Boksibazar area in Ward No. 27 under Zone 3 of DSCC. It is a densely populated area. It is near the Dhaka Education Board Office and Aliya Madrashah and Madrashah Board Office. The subproject area is bounded by Ramna Model thana and Paltan Thana on the east, Shahbag thana on the North, Bangshal thana and Chowk Bazar thana on the south, and New Market thana in the west. Mainly middle-class people live in the area. The area is enriched with residential houses, many educational and religious institutions and many big and small business activities/houses. The area developed around the Lalbagh Fort-an incomplete Mughal palace fortress constructed during 1678 AD. Lalbagh area, alike other neighbourhoods of historic core or old Dhaka, developed as mixed use area of mainly low-rise buildings. Usually a strip of land along main access roads is used for commercial purposes while inner areas accommodate manufacturing activities and residences. Narrow and winding road network developed during the pre-automobile era and mostly used by pedestrians could not be widened to serve later demand from densification Lalbagh area, thus, is characterized by networks of narrow roads. However, narrow roads or goli (Lane) with high density residential usage have encouraged creating stronger community bonding and neighborhood identity in Lalbagh or old Dhaka.
7. **Subproject Description:** The proposed subproject is located in the Lalbagh neighbourhood on Joynag Road of Boksibazar area in Ward No. 27 under Zone 3 of the DSCC. The Secondary Transfer Station (STS) has been proposed for construction under the subproject as there is no Secondary Transfer Station (STS)/permanent structure for dumping waste in the area. All kinds of wastes including households are being dumped in open spaces and as a result, the local people are suffering a lot concerning waste management. At present, Golam Morshed Community Center is situated in the proposed subproject site which is in a miserable condition, the existing Community Center will be demolished and STS 27 will be constructed here. If the STS is constructed, it will be under proper management, and the local people will get health benefit also which in other sense improve environment of the area. Newly-constructed STS may bring behavior change among the



local people. Once the STS is constructed, the people of the area will experience improved municipal services. At present, there is no such infrastructural facilities in this Ward.

8. Map of Site:



9. Pictorial presentation of site for Secondary Transfer Station (STS) at Ward No. 27



## 10. Social Screening Form

Screening Questions	Yes	No	Remark
Any Permanent acquisition or temporary land acquisition required?		X	The land is under jurisdiction of DSCC. (Legal Document for land ownership is attached as Annex). So, no permanent or temporary land acquisition is required.
Any dislocation or involuntary resettlement of residential HHS?		X	No dislocation or involuntary resettlement of residential households will be caused by the subproject.
Dislocation and involuntary resettlement of Commercial premises?		X	No dislocation or involuntary resettlement of any commercial premises will be caused by the subproject.
Dislocation and involuntary resettlement of squatters?		X	No squatters will be affected due to subproject.
Poor, women and children, Indigenous peoples or other vulnerable groups affected by the project activities		X	These disadvantaged and vulnerable groups are not likely to suffer specific harm, apart from those suffered by general populace due to the subproject.
Whether people are meaningfully consulted and they are aware of the project?	X		Consultation with communities were held during the design preparatory stage of the subproject and they are aware of the subproject. Attendance sheet is attached.
Any GRM established? Do the people know about its existence?	X		Two tier GRM has been established for the Project. The local people are informed about GRM during consultation.
Summary of impact of construction activities – noise, traffic, spread of diseases.	X		During construction people may face dust and noise related problems but this will be managed under the ESMP of the works package/contract.  As the subproject area is within the city, the risk of spread of diseases will be low and manageable.

Screening Questions	Yes	No	Remark
Summary and types of waste generation	X		Construction waste which will be generated will be managed under the ESMP of the works package/contract.
Possible transmission of communicable diseases (such as COVID-19, STI's and HIV/AIDS, etc.) from workers to local populations?		X	The subproject activities may be carried out during COVID-19 situation. Therefore, the workers will need to be provided with training on COVID protocols, provided with free PPE and temperature and other symptoms should be monitored on a regular basis.
Will there be high labor requirement and possibility of labor influx.		X	The subproject will not require high number of labors so there is no possibility of labor influx as the local labor will be in the subproject activities.
Presence of cultural heritage site and summary of impact.		X	There is no cultural heritage in the subproject area.
Presence of any ethnic communities in the area and possible summary impact		X	There is no ethnic communities in the subproject area.

## 11. Mitigation Measures for Risk and Impacts

- a. An awareness raising program should be taken to make the community aware not to throw waste here and there and use the waste collection bins, dumpsters and STS properly;
- b. The civil contractor will be given instruction to sprinkle water during construction to reduce dust;
- c. The civil contractor will be given instruction to work at daytime so that the community people do not feel disturbed at night by noise created by construction works;
- d. The civil contractor will be asked to follow government and World Bank guideline on COVID-19 to fight Corona Virus;
- e. The civil contractor/subcontractor will be instructed to hire local labor as many as possible;
- f. Proper monitoring and supervision will be done by the PIU and DSM Consultant to reduce traffic congestion and labour influx.



## **B. STAKEHOLDER CONSULTATION**

### **1. Summary of Stakeholder Consultation**

A stakeholder consultation meeting was conducted at Bokshibazar Moitri Samajkallan Sangsad, 20, Joynag Road, Bokshibazar, Dhaka-1211 under Ward No. 27 of the DSCC and a series of targeted consultations (interviews) were conducted with primary stakeholders on March 9, 2022 around the proposed location of STS at Ward No. 27 to inform the citizens/stakeholders about the scope and objectives of the subproject and to know and receive suggestions and desire of the local people about construction of Secondary Transfer Station (STS). The consultation meeting was held on September 16, 2021. The consultation meetings were inclusive and the participants were very much delighted to get opportunity to provide their opinions for construction of STS. At the starting of the both consultation meetings, the participants and stakeholders were informed about the objectives, approach, policy and targets to enable them to participate meaningfully. The participants and stakeholders have placed their valuable suggestions spontaneously during consultation meetings. The consultations and participation process covered communities from all available groups, men, women, elderly, youth and the elite.

During the first consultation meeting, the respected Councilor mentioned that Old Dhaka is a very densely populated city and vacant space is unavailable to construct an STS for dumping waste. He has informed the meeting that the honorable Mayor has selected a space which is located in Ward No. 27 and decided to construct STS for the Ward No. 27 people which is very much laudable. He has suggested to construct the STS considering the population of 30 years later and to make it as big as possible. The respected Councilor also requested PIU of DSCC to start work as soon as possible and complete it within the stipulated time. The respected Female Ward Councilor (Reserve), Ward No. 27, 28 & 30 of DSCC, conveyed thanks to the DSCC and the World Bank for considering the stakeholders' opinions in the design phase and opined that there is no specific place for waste dumping in this Ward and an STS is badly needed in the area. The citizens and stakeholders have opined that an STS is essential as the community people have a practice to throw different types of wastes (household waste, medical waste, industrial waste, etc.) on roads and as a result environment of the area is being polluted. They have opined that the community people are not aware, so they throw households wastes on the road as a result nuisance situation is created as well as bad odor comes during movement. They have suggested that awareness raising programs should be organized among the community people for disposing waste at the appropriate places (waste bin, waste dumper, STS, etc.) properly. They have also suggested for seating arrangement for the cleaners, sufficient water facilities, separate toilet facilities for male and female cleaners, a hub in the STS for the van drivers to keep their equipment and changing cum rest room for the cleaners in the STS. They have further suggested to take initiatives to control dust and sound pollution during construction period. They recommended proper ventilation at the STS to control bad odor. They have also requested PIU of DSCC to clean the waste dumping area at the STS regularly and a flower garden beside the STS.

In the series of targeted consultations (interviews) meeting at Ward No. 27, the stakeholders have expressed that STS is essential for this ward because offices (located in this area) and local people are facing problems as the community people throw waste here and there due mainly to lack of an STS in

the locality. They have opined that there is no space in Ward No. 27 except the place where existing Golam Morshed Community Center is located. The stakeholders have opined to make sure that bad odors and environmental pollution from waste should not be occurred after establishing the STS. They have suggested to provide training and modern equipment for the waste cleaners to do their duty efficiently and properly and ensure the cleanliness of the STS regularly during the operation phase of the STS. The stakeholders have also suggested developing operation and maintenance (O&M) guidelines for the smooth operation of the STS considering odor management system.

## 2. Stakeholder Consultation Table

Sl.	Time & date	Venue	Participants	Issues discussed	Recommendations & Solutions
1	September 16, 2021	Bokshibazar Moitri Samajkallan Sangsad, 20, Joynag Road, Bokshibazar Ward No. 27, DSCC, Dhaka-1211.	<ul style="list-style-type: none"> <li>Total Participants- 28 (excluding PIU &amp; DSM consultants)</li> <li>City Corporation – 3</li> <li>Local Elite – 3</li> <li>Residents –20</li> <li>Vulnerable Groups – 2</li> <li>PIU – 1</li> <li>DSM Consultant- 3</li> </ul>	<ul style="list-style-type: none"> <li>Objectives of Consultation;</li> <li>Necessity of constructing STS;</li> <li>Facilities to be incorporated for STS;</li> <li>Present place for waste dumping;</li> <li>GRM and its function.</li> </ul>	<ul style="list-style-type: none"> <li>Suggested to construct STS considering the population of next 30 years;</li> <li>Suggested for organizing awareness raising programs among the community people for disposing waste at the appropriate places (waste bin, waste dumper, STS, etc.) properly;</li> <li>Suggested for sitting arrangement for the cleaners;</li> <li>Suggested for a hub in the STS for the van drivers to keep their equipment;</li> <li>Suggested for available water facilities at the STS;</li> <li>Suggested to clean the waste dumping area at the STS regularly;</li> <li>Suggested for separate toilet</li> </ul>



Sl.	Time & date	Venue	Participants	Issues discussed	Recommendations & Solutions
					<p>facilities for the cleaners;</p> <ul style="list-style-type: none"> <li>• Suggested for changing cum rest room for cleaners;</li> <li>• Suggested to take proper scientific initiatives at the design phase to control bad odor during the operation phase of the proposed STS;</li> <li>• Suggested to take initiatives to control dust and sound during construction period;</li> <li>• PIU of DSCC will ask the Contractor to spray water to control dust and to take step to reduce sound pollution and traffic congestion.</li> </ul>
2	March 9, 2022	Board of Intermediate and Secondary Education, Dhaka, 13-14 Joynag Road, Bakshibazar; Bangladesh Madrasah Education Board, Dhaka, 2 Orphanage Road, Bakshibazar;	<ul style="list-style-type: none"> <li>• Total Participants- 6 (excluding PIU &amp; DSM consultants)</li> <li>• Deputy Secretary, Board of Intermediate and Secondary Education – 1</li> <li>• Deputy Registrar (Common), Bangladesh Madrasah Education Board – 1</li> </ul>	<ul style="list-style-type: none"> <li>• Objectives of Consultation;</li> <li>• Necessity of constructing STS;</li> <li>• Facilities to be incorporated for STS;</li> <li>• GRM and its function.</li> </ul>	<ul style="list-style-type: none"> <li>• Suggested for an STS as the community people throw waste here and there due mainly to lack of an STS in the locality;</li> <li>• Suggested to construct STS in the place where existing Golam Morshed Community Center is located as there is no place except this place;</li> <li>• To make sure that bad odors and environmental</li> </ul>

Sl.	Time & date	Venue	Participants	Issues discussed	Recommendations & Solutions
		Office of the Ward Councilor, Ward No. 27, DSCC, Dhaka-1211.	<ul style="list-style-type: none"> <li>• Environmental Committee member of Staff Quarter, Bangladesh Madrasah Education Board –1</li> <li>• Hosainidalan Panchayet Committee – 3</li> <li>• PIU – 1</li> <li>• DSM Consultant- 3</li> </ul>		<p>pollution from waste should not be occurred after establishing the STS;</p> <ul style="list-style-type: none"> <li>• Providing training and ensuring modern equipment for the waste cleaners to do their duty efficiently and properly;</li> <li>• Ensuring the cleanliness of the STS regularly during the operation phase of the STS;</li> <li>• Stopping of waste vans queue on the road which creates a disturbing situation or traffic jam;</li> <li>• Separate time slot for the van and truck;</li> <li>• Introducing an appropriate waste collection system for the community people;</li> <li>• Developing operation and maintenance (O&amp;M) guidelines for the smooth operation of the STS;</li> <li>• Considering the odor management system so that people will not get smells from the STS;</li> </ul>

Sl.	Time & date	Venue	Participants	Issues discussed	Recommendations & Solutions
					<ul style="list-style-type: none"> <li>• Taking proper maintenance to control bad odor and germs from the STS during the operation phase.</li> </ul>

### 3. Recommendation on Consultation.

The following recommendations were made at the stakeholders' consultation:

- Constructing STS considering the population of 30 years later;
- Organizing awareness raising programs among the community people for disposing waste at the appropriate places (waste bin, waste dumper, STS, etc.) properly;
- Seating arrangement for the cleaners at the STS;
- A hub in the STS for the van drivers to keep their equipment;
- Sufficient water facilities in the STS;
- Separate time slot for the van and truck;
- Developing operation and maintenance (O&M) guidelines;
- Providing training and modern equipment for the waste cleaners;
- Cleaning the waste dumping area at the STS regularly;
- Separate toilet facilities for the male and female cleaners;
- Constructing proper ventilation at the STS to control bad odor;
- Arranging flower garden beside the STS;
- Taking initiative to control dust and sound during the construction period;
- Changing cum rest room for cleaners;
- Spray water to control dust and to take step to reduce sound pollution and traffic congestion.

### C. CONCLUSION ON SCREENING AND CONSULTATION

- a. The screening confirms that construction of Secondary Transfer Station (STS) at Ward No. 27 does not have any involuntary resettlement impact;
- b. No Resettlement Plan will be required as per requirement of the Resettlement Policy Framework (RPF);
- c. There is no short, medium or long-term negative social effects in the subproject;
- d. Social issues like social inclusion, community participation, labor influx, gender mainstreaming, traffic congestion, GBV risks and grievance resolution will be managed under the Environmental and Social Management Plan (ESMP) of the Subproject and closed supervision and monitoring during construction works.

## Appendix B: COVID-19 Protocols to be followed at Construction Site

Considering the COVID-19 pandemic across the world, it is important to take into consideration and alert for preparation and implementation of any project. For ensuring the health security following standard guidelines for Office and Field Work during COVID-19 Pandemic are proposed:

### A. Pre-cautionary measures for participant during meeting, training session or public gathering

- All Participants (men, women and children) must wear mask.
- Participant's mask must cover always his/her nose and mouth during the meeting, training session or public gathering.
- Participant who is sick by fever, cold, cough, sore throat, having breathlessness must prohibit attending in the meeting.
- Participant whose family member(s) tested Corona Positive must not be invited and prohibited to attend in the meeting, training session or public gathering.
- Participant who/whose family member(s) recently transferred to the home from other district, country or long journey by public transport must not be invited and prohibited to attend in the meeting, training session or public gathering.
- Participant who/whose family member(s) recently visited or touched to the Corona Positive patient or attended the funeral of a Corona positive death but did not stayed in 14 days home quarantine must not be attended in the meeting, training session or public gathering.
- The sitting arrangement of the training room must ensure U shape keeping Social Distancing at least 3.2 feet/1 meter from each participant.
- Facilities for washing hand and face must ensure in the meeting, training session or gathering room/yard/area. Participant must enter the session after washing his/her hand and face by using soap water or hand sanitizer.

### B. Pre-cautionary measures for Survey Team during survey conduction

- Must wear mask and hand gloves during survey. At best wearing Personal Protective Equipment (PPE). The mask must be at least 3 layers.
- Must use official transport or private vehicle *i.e.* bi-cycle, motorbike. Best to avoid public transport.
- Before travelling, recommended to spray by using disinfectant in the official transport.
- Carry personal hand sanitizer. Use it intervallic during survey.

- Must maintain 3.2 feet/1 meter social distance if the survey conduct face-to-face and the respondent also must wear mask as instructed. Survey conductor must be alert whether the responded physically risk or risky for Covid-19.

#### **C. Pre-cautionary measures for Office Staff during office hours**

- Must use tissue or sanitized clean cloth or hand knee during sneezing.
- Don't throw waste in your work station. Use bin for waste management.
- Keep your shoes outside the office complex. Use shoe rack.
- Keep clean your desk/work station. Best to spray your surrounding by disinfectant.
- All staff must wear mask all time.
- Alert to touch contaminated surface.
- Maintain social distancing with your colleague during work. Set your desk maintaining social distance.
- Employees who have returned from an area where COVID-19 is spreading should monitor themselves for symptoms for 14 days and take their temperature twice a day.
- Always disinfect your personal pocket materials i.e. money bag, vanity bag, sun glass, mobile phone, home key and ATM card.
- Be alert using office common wash room and toilet. Spray with disinfectant onto washroom basin, toilet before and after using them. Clean them at least three time by using toilet cleaner.

#### **D. Pre-cautionary measures to follow at workplaces**

##### **➤ Physical distancing**

- Measures will be taken to keep a distance of at least 1 meter between people and avoid direct physical contact with other persons (hugging, touching, shaking hands), strict control over external access, queue management (marking on the floor, barriers);
- Reduce density of people in the building (no more than 1 person per every 10 square meters), physical spacing at least 1 meter apart for work stations and common spaces, such as entrances/exits, where congregation or queuing of employees or visitors/clients might occur will be ensured;
- Non-essential travel to work sites will be prohibited;

- Workers will be sensitized with one-to-one meeting or publication materials to comply with instructions from the government relating to COVID-19;
- Workers will be sensitized with one-to-one meeting or publication materials on whom to contact if they feel ill while at work;
- Workers will be monitor before appoint for work through medical professional if he/she is infected with COVID-19 or bearing symptom of fever and cough themselves for symptoms for 14 days;
- Thermal screening at the workplace will be introduced;
- Temperature of all the workers and staff will be monitored twice a day and they will be urged to self-monitor their health;
- If they feel unwell, they will be advised to stay at home, self-isolation, and contact a medical professional; and
- The local health authorities will be contacted to keep attendance and meeting records in order to facilitate or undertake contact-tracing.

➤ **Hygiene**

- Regular and thorough handwashing with soap and water or hand hygiene with alcohol-based hand-rub before starting work, before eating, frequently during the work shift, especially after contact with co-workers or customers, after going to the bathroom, after contact with secretions, excretions and body fluids, after contact with potentially contaminated objects (gloves, clothing, masks, used tissues, waste), and immediately after removing gloves and other protective equipment but before touching eyes, nose, or mouth;
- Hand hygiene stations, such as hand washing and hand rub dispensers, should be put in prominent places around the workplace and be made accessible to all labors, staff, contractors, clients or visitors along with communication materials to promote hand hygiene;
- Medical face masks and paper tissues will be made available at the workplace, for those who develop a runny nose or cough at work, along with bins with lids for hygienic disposal;
- Wearing mask or face covering for all labors, staff, contractors, clients or visitors will be ensured;
- It will be ensured that any sick worker not come to work; and
- If a member of staff or a worker feels unwell while at work, he/she should be provided with a medical mask so that he/she may get home safely.

➤ **Communication**

The alternate approaches that will be practiced for stakeholder engagement will include:

- Minimizing the need for physical meetings, teleconferencing facilities will be introduced;
- Consultations in small groups will be arranged if smaller meetings are permitted;
- Efforts to conduct meetings through online channels (WebEx, Zoom, Skype, Google Meet, Google Classroom etc.) will be introduced;
- Diversify means of communication like social media, chat groups, dedicated online platforms and mobile Apps (Facebook, Twitter, WhatsApp groups, project web links/websites, etc.) will be introduced;
- Local channels of communications such as cable TV, religious leaders like Imam of Masjid, Porohit of Mondir and Father of Church, dedicated phone-lines, SMS broadcasting, and public announcements (miking) when stakeholders do not have access to online channels or do not use them frequently will be used;
- Posters, short videos, and electronic message boards will be introduced to increase awareness about COVID-19 among workers and local people; and
- Labors will be encourage through one-to-one meeting to use GRM.

## Appendix C: Proceedings of Consultations

### C-1: Stakeholder Meeting Minutes at appraisal stage for Secondary Transfer Station at Ward No. 27 held on November 02, 2022

**Dhaka South City Corporation**  
Dhaka City Neighborhood Upgrading Project (DCNUP)

<b>Subject</b>	: Meeting Minutes of Appraisal Stage Stakeholders Consultation for Improvement and Construction of Secondary Transfer Station at Ward 27 with Storage
<b>Package No</b>	: DCNUP/W-22B
<b>Package Name</b>	: Improvement and Construction of Secondary Transfer Station at Ward 27 with Storage
<b>1. Chairperson</b>	: Mr. Omar Bin Abdul Aziz, Ward Councilor, Ward No. 27, DSCC
<b>2. Meeting Date &amp; Time</b>	: November 02, 2022 at 03.00 pm
<b>3. Meeting Place</b>	: 31 Hosni Dalan Road, Bokshibazar, Dhaka-1211, Ward No. 27, Dhaka South City Corporation

#### Appraisal Level Stakeholder Consultations Meeting with Diverse Groups

##### Primary Stakeholders – Direct Beneficiaries

The primary stakeholders under the diverse groups of this subproject area are local elected representatives, local elite, local residents, member of Panchayet Committee, social workers, local organizers, NGO representatives, teachers, local political leaders, religious leaders, vulnerable peoples, etc. These people are the direct beneficiaries of the subproject interventions and are considered as primary stakeholders.

#### Consultation Process

Information Shared	Observations by the stakeholders	Design consideration	Remarks
<ul style="list-style-type: none"> <li>The design team has informed the participants that they have developed the design of Secondary Transfer Station (STS) considering the opinions received from the participants at the design level stakeholders' consultation held on September 16, 2021;</li> <li>PowerPoint presentation of the full design of the STS and warehouse has been disclosed with all the amenities;</li> <li>Ensuring and enhancing proper waste collection service and</li> </ul>	<ul style="list-style-type: none"> <li>Stakeholders have mentioned that almost all the facilities they had demanded in the design level stakeholders' consultation meeting for the construction of STS have been included in the design;</li> <li>There is no designated waste disposal point in this Ward. During the sorting of sellable waste by waste collectors and scavengers, some waste is</li> </ul>	<ul style="list-style-type: none"> <li>The design team has informed the participants that almost all the facilities that the stakeholders demanded in the design level stakeholders' consultation meeting held on September 16, 2021, have been included;</li> <li>The design team has informed the participants that they will convey their new demands, requests and suggestions to the authorities concerned regarding the construction of the STS;</li> <li>Stakeholders present in the meeting were asked by the design team if this design is compatible with the suggestions given by them;</li> <li>Once the STS is built in this Ward, waste-related</li> </ul>	<p>The participants expressed satisfaction over the design, saying that it has met almost all the suggestions they provided in the stakeholders' consultation meeting at the preparatory stage.</p>

*Mustasim Khan*

Mustasim Mahmood Khan  
Deputy Team Leader  
DSM, DCNUP, DSCC



Information Shared	Observations by the stakeholders	Design consideration	Remarks
<p>appropriate disposal of collected waste through an organized way;</p> <ul style="list-style-type: none"> <li>No environmental pollution from solid waste will be occurred in the Ward after establishing the STS;</li> <li>Composite structure;</li> <li>The long-lasting gate of the STS with rustproof paint ensures the structure's safety and security and easy movement of vans and trucks through the gate;</li> <li>In the design, the design team has mentioned that two building has been proposed in the design;</li> <li>The design team has stated that the building-1 of STS will be facilitated with a waste collection area, sorting area, female toilet, male toilet, electrical room, pump room, and janitor closet and building-2 will be facilitated with warehouse, office, storeroom and toilet;</li> <li>Separate toilets will be constructed for male and female workers inside the STS;</li> <li>Separate handwash/shower facilities have been incorporated inside the STS;</li> <li>Locker facilities for male and female workers are also provided in the STS;</li> <li>Janitor closet are also provided in the STS;</li> <li>Designated areas for</li> </ul>	<p>dispersed around the area. So, bad odor is usual in this area and also is eye soring to the pedestrian;</p> <ul style="list-style-type: none"> <li>STS should be constructed to ensure and enhance proper wastes management;</li> <li>STS gate and facilities should be taken at least 6 feet inside the boundary;</li> <li>The STS should be attractive and stable structure;</li> <li>The gate of STS should be durable and long-lasting;</li> <li>STS gate should be adequately wide to ease the movement of vans and trucks into it;</li> <li>Waste vans should enter on one side and exit on the other side so that traffic jams would be less;</li> <li>A bad odor and environmental pollution have to be controlled by regular cleaning of the STS.</li> <li>STS should be designed in such a way that waste vans and trucks can enter and exit easily;</li> <li>All components mentioned in the</li> </ul>	<p>environmental pollution will be diminished;</p> <ul style="list-style-type: none"> <li>The front view, back view and side view of this STS are designed to be attractive. The design team has informed the stakeholders that the STS will be a composite structure with an RCC frame, brick wall and metal roofing system and the toilet block is RCC structure building to ensure safety through structurally stable design;</li> <li>The design team has informed that MS solid Bars and rust-resistant paint will be used for the gate of the STS. It will ensure the gate's longevity; This STS has been designed following BNBC guidelines;</li> <li>The STS has been designed concerning ease of movement of vans and trucks to handle wastes according to time slot;</li> <li>The waste collection service provider will collect wastes from the community and bring those to the STS and the vans will wait in the waiting area. Then the vans will dispose of the wastes in the sorting area. The recyclable waste will be sorted out and the rest of the waste will be kept in the containers. At the specified time, the truck of the DSCC will come and take the wastes from the containers to the final dumping site (which is located in Matuail) and will dump it away daily;</li> <li>The wastewater can be disposed of and managed efficiently through the drainage of the STS;</li> <li>The design team has assured that all waste vans will not be allowed to come here together. Another van will wait until one</li> </ul>	



Mustasim Mahmood Khan  
Deputy Team Leader  
ASM, DCNUP, DSCC

Information Shared	Observations by the stakeholders	Design consideration	Remarks
<p>van waiting and waste sorting will be in the STS. Besides, 4 Nos. of 3-ton containers and 6 Nos. of 7-ton containers will also be in the STS to manage properly;</p> <ul style="list-style-type: none"> <li>The waste vans will come and dump the waste in periodically not all of them will come together;</li> <li>Adequate drainage for the STS to manage wastewater;</li> <li>Control spreading bad odor and environmental pollution from the STS.</li> </ul>	<p>STS should be implemented properly;</p> <ul style="list-style-type: none"> <li>Requested the DSCC to start work as soon as possible to maintain the quality of the work.</li> </ul>	<p>van leaves. So, this will not cause traffic jams;</p> <ul style="list-style-type: none"> <li>The design team has also confirmed that a time slot has been given separately for van and truck. So, the truck will not enter at the same time as the van. Van and truck entry times must be different;</li> <li>To deliver fresh air and reduce the waste decomposes, the entire STS is considered open but grilled. In addition, adequate turbo ventilators are also provided to ensure quick air change to the STS.</li> </ul>	

#### Appraisal Level Consultation with Primary Stakeholders

Appraisal Level Stakeholders Consultation Meeting at Ward Councilor Office, 31 Hosni Dalan Road, Bokshibazar, Dhaka-1211, Ward No. 27, DSCC – November 02, 2022

An appraisal level stakeholder consultation was held on November 02, 2022 at Ward Councilor Office, 31 Hosni Dalan Road, Bokshibazar, Dhaka-1211, under Ward No. 27, DSCC to appraise the stakeholders about what they had demanded and what the DSCC has accommodated in the design. The respected Councilor of Ward No. 27, DSCC, Mr. Omar Bin Abdul Aziz, has chaired the meeting. Mr. Omar Bin Abdul Aziz has started the meeting with a welcome address and informed the local people about the agenda. Addressing the appraisal level consultation meeting, the respected Councilor has thanked the World Bank and DSCC for considering the stakeholders' opinions in the design phase and expressed his happiness for holding the appraisal level consultation meeting with design and drawing. He has requested the design team to present details of the design. He has also requested the stakeholders to provide their observations on the design after the presentation.



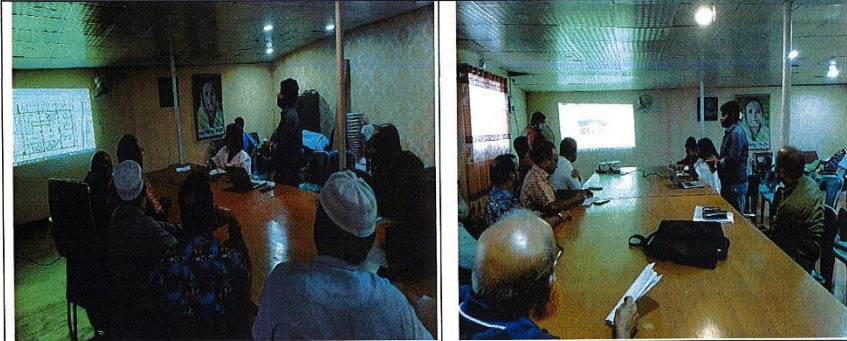
Mustasim Mahmood Khan  
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The respected Councilor of Ward No. 27, DSCC, Mr. Omar Bin Abdul Aziz is briefing the appraisal stage stakeholders' consultation meeting organized for Construction of STS held on November 02, 2022 at Ward No. 27, DSCC.


A part of the participants at the appraisal stage stakeholders' consultation meeting organized for the Construction of Secondary Transfer Station (STS) on November 02, 2022 at Ward No. 27, DSCC.



The design team of DCNUP is presenting the design and drawings of STS at the stakeholders' consultation meeting on November 02, 2022 at Ward No. 27, DSCC.

Consultation by Mr. Md. Naim Hossain, President, Chawk Bazar Bonik Samity, Umesh Datta Road, Ward No. 27, DSCC– November 02, 2022

After the completion of the presentation of the design team, Mr. Md. Naim Hossain has thanked the DSCC for developing an excellent design considering their opinions at the design stage consultation. He has mentioned that the road in front of STS is narrow and it is a busy road with lots of vehicles and people movement. He has suggested gate and facilities of STS should be taken at least 6 feet inside the boundary. As a result, waste vans and trucks will not cause traffic jams. If necessary, the size of the STS should be reduced and the road should be kept free. He has also suggested gate of STS should be adequately wide to ease the movement of vans and trucks into it.

  
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Deputy Team Leader  
DSM, DCNUP, DSCC

Consultation by Mr. Md. Shahabuddin, Vice President, Bokshibazar Moitri Samajkallan Sangsad, Joynag Road, Ward No. 27, DSCC – November 02, 2022

Mr. Md. Shahabuddin has praised the proposed design. He has demanded a separate road for moving waste vans/trucks where no other vehicles will not move. He has expressed that environmental pollution from solid waste should not be occurred after establishing the STS. The spread of bad odors and germs from the STS has to be controlled.

Consultation by Mr. Md. Arman Ali, President, Bokshibazar Moitri Samajkallan Sangsad, 38 No. Umesh Datta Road, Ward No. 27, DSCC – November 02, 2022

Mr. Md. Arman Ali has praised the proposed design. He has demanded for designing the STS in such a way that waste vans and trucks can enter and exit easily. He has suggested that the problem would be less if the waste van entered on one side and exited on the other side, the traffic jams would be less. He has also suggested waste vans and trucks should remain inside the STS. He has requested the DSCC to start work as soon as possible to maintain the quality of the work.

Consultation by Mr. Syed Anwar (Ripon), local businessman, 38/A No. Umesh Datta Road, Ward No. 27, DSCC – November 02, 2022

Mr. Syed Anwar (Ripon) has thanked the DSCC for developing the design and for arranging the appraisal-level consultation meeting. He has suggested gate and facilities of STS should be taken at least 6 feet inside the boundary. As a result, waste vans and trucks will not cause traffic jams. He has also suggested that all the components mentioned in the STS should be implemented properly.



Participants are providing their opinions regarding design of STS at the stakeholders' consultation organized for construction of STS with Storage at Ward No. 27 on November 02, 2022, DSCC.

Consultation by Mr. Omar Bin Abdul Aziz, Ward Councilor, Ward No. 27, DSCC – November 02, 2022

After the completion of the presentation by the design team, the respected Councilor, Mr. Omar Bin Abdul Aziz has thanked once again DSCC and World Bank for developing the design considering the stakeholders' opinions received in the design phase consultation and expressed his happiness for holding such a consultation meeting with design and drawing. He has expressed his satisfaction with the displayed

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design saying that the DSCC has developed a beautiful design. He has also expressed the hope that the DSCC will start work in the shortest possible time to fulfill the dream of the local people.

Consultation by the Design Team, DSM, DSCC – November 02, 2022

The design team has informed the participants that they have developed the design of the STS considering the opinions received from the participants at the design level stakeholders' consultation meeting held on September 16, 2021. The design team stated that Once the STS is built in this Ward, waste-related environmental pollution will be diminished. They mentioned that the front view, back view and side view of this STS are designed to be attractive. The design team has informed the stakeholders that the STS will be a composite structure with an RCC frame, brick wall and metal roofing system and the toilet block is RCC structure building to ensure safety through structurally stable design. The design team has informed that MS solid Bars and rust-resistant paint will be used for the gate of the STS. It will ensure the gate's longevity. This STS has been designed following BNBC guidelines concerning ease of movement of vans and trucks to handle wastes according to time slot. The waste collection service provider will collect wastes from the community and bring those to the STS and the vans will wait in the waiting area. Then the vans will dispose of the wastes in the sorting area. The recyclable waste will be sorted out and the rest of the waste will be kept in the containers. At the specified time, the truck of the DSCC will come and take the wastes from the containers to the final dumping site (which is located in Matuail) and will dump it away daily. The wastewater can be disposed of and managed efficiently through the drainage of the STS. The design team has assured that all waste vans will not be allowed to come here together. Another van will wait until one van leaves. So, this will not cause traffic jams. The design team has also confirmed that a time slot has been given separately for van and truck. So, the truck will not enter at the same time as the van. Van and truck entry times must be different. The design team mentioned that to deliver fresh air and reduce the waste decomposes, the entire STS is considered open but grilled. In addition, adequate turbo ventilators are also provided to ensure quick air change to the STS. They (the design team) have replied to the demands, requests and suggestions of some participants saying that they will convey the stakeholders' demands to the authorities concerned regarding the construction of STS. Stakeholders present in the meeting are asked if this design is compatible with the suggestions given by them. They have all expressed the opinion that there is a similarity in the design and expressed their satisfaction with the developed design.

As there were no other issues to discuss at that moment, the consultation meeting was ended with vote of thanks.

  
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CC:

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2. Project Director, DCNUP, Dhaka South City Corporation;
3. Deputy Project Director (Urban Design), DCNUP, Dhaka South City Corporation;
4. Team Leader, DSM Consultant, DCNUP, Dhaka South City Corporation;
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## C-2: Meeting Minutes of Series Consultations for Construction of Secondary Transfer Station (STS) at Ward No. 27 held on March 09, 2022

### Dhaka South City Corporations Dhaka City Neighborhood Upgrading Project (DCNUP)

**Subject** : Minutes of Consultation with Various Stakeholders for Construction of Secondary Transfer Station (STS) at Ward No. 27  
**Package No** : DCNUP/ DCNUP/W-22B  
**Package Name** : Construction of Secondary Transfer Station (STS) at Ward No. 27  
**Consultation Date & Time** : March 9, 2022 at 04:30 pm – 08:30 pm

#### Stakeholder consultation with Primary Stakeholders - Direct Beneficiaries:

The primary stakeholders under the diverse groups of this subproject area are local elected representatives, representatives of local educational institutions, local elite, local residents, social workers, local organizers, NGO representatives, teachers, local political leaders, religious leaders, vulnerable peoples, etc. These people are the direct beneficiaries of the subproject interventions and are considered primary stakeholders.

#### Consultation Process

Information shared	Comments by stakeholders	Actions to be taken
Background information of the subproject including the Construction of Secondary Transfer Station (STS) at Ward No. 27.	<ul style="list-style-type: none"> <li>• STS is essential for Ward No. 27 because offices (located in this area) and local people are facing problems as the wastes are dumped on the road due mainly to lack of an STS in the locality;</li> <li>• There is no free space in Ward No. 27 except the place where Golam Morshed Community Center is existing;</li> <li>• If an STS is constructed in the Ward, the environment of the area will be beautiful, safe, pollution-free and healthy;</li> <li>• To make sure that bad odors and environmental pollution from waste should not be occurred after establishing the STS;</li> <li>• Providing training and modern equipment for the waste cleaners to do their duty efficiently and properly;</li> <li>• Ensuring the cleanliness of the STS regularly during the operation phase of the STS;</li> <li>• Stopping of waste vans queue on the road which creates a disturbing situation or traffic jam;</li> <li>• A time slot should be given separately for the van and truck. According to the time slot, van and truck entry times must be different;</li> <li>• The design of STS should be done in such a way that it (STS) does not spread bad smells and does not pollute the surrounding environment;</li> <li>• Introducing an appropriate waste collection system for the community people;</li> <li>• Developing operation and maintenance (O&amp;M) guidelines for the smooth operation of the STS;</li> </ul>	<ul style="list-style-type: none"> <li>• To follow the suggestions provided by participants during the consultation;</li> <li>• The design team will try to incorporate the stakeholders' suggestions.</li> </ul>



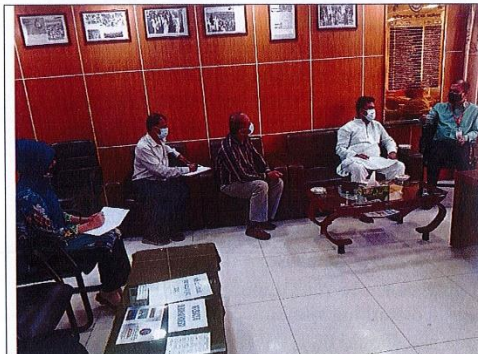
Information shared	Comments by stakeholders	Actions to be taken
	<ul style="list-style-type: none"> <li>• Considering the odor management system so that people will not get smells creates from the STS;</li> <li>• Taking proper maintenance to control bad odor and germs from the STS during the operation phase;</li> <li>• A regular cleaning system should be developed and implemented during the operation and maintenance phase.</li> </ul>	

**Consultations with Primary Stakeholders**

For the subproject area, a series of targeted consultations (interviews) were conducted with primary stakeholders. All the participants were informed that the DSCC has a plan to construct a Secondary Transfer Station (STS) at Ward No. 27 with appropriate and modern facilities. The summary of concerns stakeholders raised during consultations (interviews) is presented below:

Consultation with Mr. Khan Khalilur Rahman, Deputy Secretary, Board of Intermediate and Secondary Education, Dhaka, 13-14 Joynag Road, Bakshibazar, Dhaka 1211 – March 9, 2022

Mr. Khan Khalilur Rahman has mentioned that an STS is essential for this area because offices (located in this area) and local people are facing problems as the wastes are dumped on the road due mainly to lack of an STS in the locality. He has requested to keep the gate of their office free from waste. He has also requested to keep the environment of their neighboring area safe and pollution-free. He has necessitated training and modern equipment for the waste cleaners to do their duty efficiently and properly.



Consultation with Mr. Khan Khalilur Rahman, Deputy Secretary, Board of Intermediate and Secondary Education, Dhaka, Joynag Road, Bakshibazar, DSCC

Consultation with Mr. Tayab Hossain Sarkar, Deputy Registrar (Common), Bangladesh Madrasah Education Board, Dhaka, 2 Orphanage Road, Bakshibazar, Dhaka 1211 – March 9, 2022

Mr. Tayab Hossain Sarkar has stated that an STS in the area is essential to keep the environment safe and pollution-free as many educational institutions and offices including Bangladesh Madrasah Education



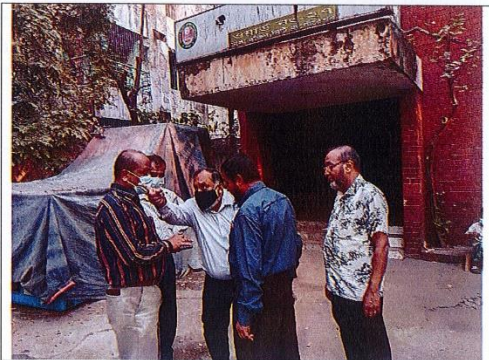
Board, Dhaka are in this Ward. He has also stated that it needs to make sure that bad odors and environmental pollution from waste should not be occurred after establishing the STS.



Consultation with Mr. Tayab Hossain Sarkar, Deputy Registrar (Common), Bangladesh Madrasah Education Board, Dhaka, Orphanage Road, Bakshibazar, DSCC

Consultation with Mr. Md. Abdul Jabbar, Assistant Registrar and President, Environmental Committee of Staff Quarter, Bangladesh Madrasah Education Board, Dhaka, 2 Orphanage Road, Bakshibazar, Dhaka 1211 – March 9, 2022

Mr. Md. Abdul Jabbar has expressed his opinion that there is no STS in this ward, for that presently some people of the surrounding area are disposing of waste in the open place. So, bad odor is usual in this area. As a result, the local people are suffering a lot due to environmental pollution. He has hoped that after the construction of STS, the environment of the area will be beautiful and healthy. He has demanded to ensure the cleanliness of the STS regularly during the operation phase of the STS.

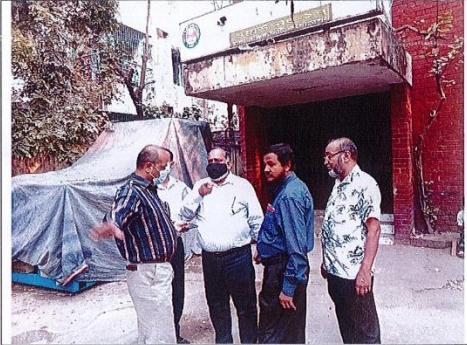


Consultation with Mr. Md. Abdul Jabbar, Assistant Registrar and President, Environmental Committee of Staff Quarter, Bangladesh Madrasah Education Board, Dhaka, Orphanage Road, Bakshibazar, DSCC



Consultation with Mr. Md. Eman Ali, Member, Environmental Committee of Staff Quarter, Bangladesh Madrasah Education Board, Dhaka, 2 Orphanage Road, Bakshibazar, Dhaka 1211 – March 9, 2022

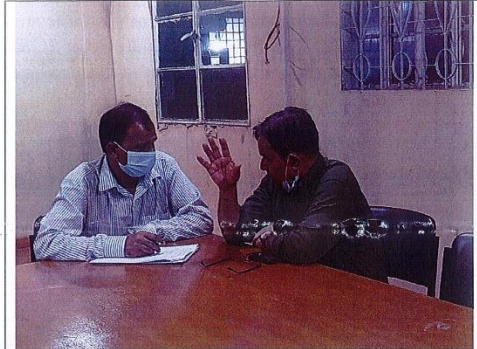
Mr. Md. Eman Ali has expressed his opinion that it would be better if the STS is constructed in the area but it needs to make sure that environmental pollution from waste should not be occurred after establishing the STS. The spread of bad odors and germs from the STS has to be controlled.



Consultation with Mr. Md. Eman Ali, Member, Environmental Committee of Staff Quarter, Bangladesh Madrasah Education Board, Dhaka, Orphanage Road, Bakshibazar, DSCC

Consultation with Mr. Md. Anwar Hossain, Secretary, Hosainidalan Panchayet Committee, 66 Hosainidalan Road, Chowkbazar, DSCC – March 9, 2022

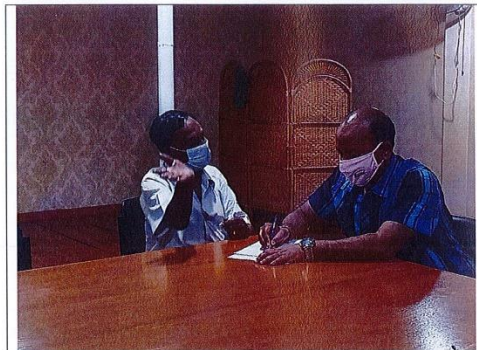
Mr. Md. Anwar Hossain has mentioned that he saw waste vans queue on the road at various places in Dhaka City which creates a disturbing situation or traffic jam. He has requested to stop waste vans queue on the roads around the STS. He has suggested that a time slot should be given separately for the van and truck. According to the time slot, van and truck entry times must be different. He has demanded that the design of STS should be done in such a way that it (STS) does not spread bad smells and does not pollute the surrounding environment. He has also demanded taking proper maintenance to control bad odor during the operation phase of the STS.



Consultation with Mr. Md. Anwar Hossain, Secretary, Hosainidalan Panchayet Committee, Hosainidalan Road, Chowkbazar, DSCC

Consultation with Mr. Md. Ashraf, Businessman, 77 Hosainidalan Road, Chowkbazar, DSCC – March 9, 2022

Mr. Md. Ashraf has stated that initiative is very good. He has also stated that there is no free space in Ward No. 27 except the place where Golam Morshed Community Center is existing. He has mentioned that at present the people are disposing of waste in front of the Board of Intermediate and Secondary Education, Dhaka which creates problems for passersby. If the STS is constructed, the community people will get a good environment. He has suggested that a cleaning system should be developed during the operation and maintenance phase.



Consultation with Mr. Md. Ashraf, Businessman, Hosainidalan Road, Chowkbazar, DSCC

Consultation with Mr. Md. Ikbal Hoshen Badal, President, Nazimuddin Road Panchayet Committee, Chowkbazar, DSCC – March 9, 2022

Mr. Md. Ikbal Hoshen Badal has requested to be concerned about the local community people who live near the proposed project location. He has also requested the project authority to consider the odor management system so that people will not get smells from the STS. He has suggested that the STS should

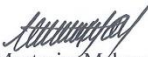
*Ashraf*

be cleaned regularly to control odor problems during the operation and maintenance phase. He has also suggested that the project authority will develop operation and maintenance (O&M) guidelines for the smooth operation of the STS. He has hoped that the project authority will introduce an appropriate waste collection system for the community people.



Consultation with Mr. Md. Iqbal Hoshen Badal,  
President, Nazimuddin Road Panchayet Committee,  
Chowkbazar, DSCC

As there were no other issues to discuss at that moment, the consultations were ended with thanks.

  
(Mustasim Mahmood Khan)  
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Dhaka City Neighborhood Upgrading Project (DCNUP)  
Dhaka South City Corporation.  
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CC:

1. Chief Engineer, Dhaka South City Corporation;
2. Project Director, DCNUP, Dhaka South City Corporation;
3. Deputy Project Director (Urban Design), DCNUP, Dhaka South City Corporation;
4. Team Leader, DSM Consultant, DCNUP, Dhaka South City Corporation;
5. Office Copy.



### C-3: Stakeholder Meeting Minutes at Design Stage of Secondary Transfer Station at Ward No. 27 held on 16 September 2021

**Dhaka South City Corporation**  
Dhaka City Neighborhood Upgrading Project (DCNUP)

- Subject** : Meeting minutes of the Stakeholder Consultation with community people for Construction of Secondary Transfer Station (STS) at Ward No. 27
- Package No** : DCNUP/W-22B
- Package Name** : Construction of Secondary Transfer Station (STS) at Ward No. 27 (DCNUP/W-22B)
1. **Chairperson** : Mr. Omar bin Abdul Aziz, Ward Councilor, Ward No. 27, Dhaka South City Corporation
  2. **Meeting Date & Time** : September 16, 2021 at 6.30 pm
  3. **Meeting Place** : Bokshibazar Moitri Samajkallan Sangsad, 20, Joynag Road, Bokshibazar, Dhaka-1211, Ward No. 27, Dhaka South City Corporation
  4. **Attendee of the Meeting** : Local public representative including community people (**Attendance Sheet & Pictures –Annex A**)
5. The honorable Councilor of Ward No. 27 Mr. Omar bin Abdul Aziz was requested to arrange a stakeholders' consultation meeting to know and receive suggestions and desire of the local people about construction of Secondary Transfer Station (STS) at Ward No. 27. The honorable Councilor organized the meeting accordingly at Bokshibazar Moitri Samajkallan Sangsad, 20, Joynag Road, Bokshibazar Dhaka-1211 on September 16, 2021. Addressing the meeting, the honorable Councilor thanked the DSCC and the World Bank for taking the step to construct STS in the Ward giving utmost priority. He has mentioned that Old Dhaka is a very densely populated area so vacant space is unavailable to construct STS. He has informed the meeting that the honorable Mayor has recently selected a space which is located in Ward No. 27 and decided to construct STS for the Ward No. 27 and Ward No. 28 people which is very much laudable. He has pronounced that they will make their area a "Model of Waste Management" by constructing an STS. He has suggested to construct the STS considering the population of 30 years later of the two Wards. The honorable Councilor has suggested to construct the STS as big as possible as it will be used by the people of two Wards of DSCC. He has also requested the DSCC authority to start work as soon as possible.
  6. The Female Ward Councilor (Reserve), Ward No. 27, 28, 30 of DSCC, could not attend the meeting due to her personal engagement but conveyed thanks to the DSCC and the World Bank over phone for considering the stakeholders' opinions in the design phase and requested the community people to provide their valuable opinions regarding Construction of Secondary Transfer Station. The honorable Councilor has opined that there is no specific place for waste dumping in this Ward and an STS is badly needed. The honorable Councilor opined that STS should be constructed where place is available as there is acute crisis of land in Old Dhaka. She has also requested the DSCC to start work as soon as possible.

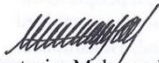
The participants were very satisfied to get the opportunity to deliver their opinions in the initial stage of the subproject and provided different types of opinions regarding construction of STS. The opinions of the participants are mentioned below:

- The STS is essential as the community people have a practice to throw wastes (household waste, medical waste, industrial waste, etc.) on roads and as a result environment of the area is being polluted;
- The STS is essential because school and college going children and local people are facing problems as the community people throw waste here and there due mainly to lack of an STS in the locality;
- The community people are not aware so they throw households wastes on the road as a result nuisance situation is created as well as bad odor comes during movement;



- Organizing awareness raising programs among the community people for disposing waste at the appropriate places (waste bin, waste dumper, STS, etc.) properly;
- Constructing STS in the area is essential to keep the environment safe and pollution free as many educational institutions including BUET are in his Ward;
- Constructing STS as early as possible as there is no STS in the area;
- Ensuring a hub in the STS for the van drivers to keep their equipment;
- Ensuring sufficient water facilities in the STS;
- Ensuring the cleanliness of the STS regularly;
- Constructing separate toilet facilities for the male and female cleaners;
- Constructing proper ventilation at the STS to control bad odor;
- Arranging flower garden beside the STS;
- Taking initiative to control dust and sound during the construction period.

As there were no other issues to discuss at the moment, the chairperson announced the consultation meeting end with a vote of thanks.



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Dhaka City Neighborhood Upgrading Project (DCNUP)  
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CC:

1. Project Director, DCNUP, Dhaka South City Corporation;
2. Deputy Project Director (Urban Design), DCNUP, Dhaka South City Corporation;
3. Deputy Project Director (Civil), DCNUP, Dhaka South City Corporation;
4. Team Leader, DSM Consultant, DCNUP, Dhaka South City Corporation;
5. Office Copy.

### C-4: Attendance of Appraisal Level stakeholders' consultation meeting for Secondary Transfer Stations at Ward No. 27









Dhaka city Neighborhood Upgrading Project (DCNUP)  
Contract Package No. DCNUP / W-22B  
STEKEHOLDER CONSULTATION MEETING (APPRAISAL LEVEL)

Date: 02.11.2022

Time: 03:00 PM

Venue: 31, Hosni Dalan road  
27 No ward councilor  
office, ward-27 DC


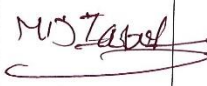






#### Attendance sheet



SL.	Name	Occupation and Address	Mobile Number	Signature
01.	Mr. Bin Abdul Aziz	Councillor, Ward-27 DSCC	01742878 536	
02.	md Latiful karim	politician member	01711667555	
03.	Dr. Ahmedul Alam Amrat	Doctor.	01682337169	
04.	A.K.M. SADEK HOSSAIN (Nan)	Daksi B 2a Panchet Society	01715367516	
05.	Mr. Anwarul Karim	Member Ward	01712088771	
06.	Mr. Anwarul Karim	Member Ward	1091353080	
07.	Mr. Anwarul Karim	Member Ward	01712792099 01712792099	
08.	Mr. Anwarul Karim	Member Ward	01863647708	



SL.	Name	Occupation and Address	Mobile Number	Signature
09.	କ୍ଷିତ୍ରକାର୍ଯ୍ୟ ବିଭାଗୀୟ	୨୬୩୨ ହାମ୍ପଲ ମାଲକ	୦୨୧୨୦୦୯୧ ୭୨	
10.	ଶ୍ରୀ: ରାମକାନ୍ତ	୨୩୭ ହୋଲୀ ମାଲକ	୦୧୬୭୩୬୧୨୩୨	
11.	ଶ୍ରୀ: ଉତ୍କଳ ଶ୍ରୀ	୭୯୩ ହୋଲୀ ମାଲକ ପୋଡ	୦୧୮୭୭୪୩୬୮୧୫	ଶ୍ରୀ: ଉତ୍କଳ ଶ୍ରୀ
12.	ସମ୍ପର୍କିତ ବିଭାଗ	୦୧/୯ ଚାନ୍ଦିଆପୁର କୋଲ, ଚାନ୍ଦିଆ	୦୧୭୫୩୩୬ ୩୧୪	
13.	ଉପାଧ୍ୟକ୍ଷ ଉପାଧ୍ୟକ୍ଷ	୧୧/୨ ହୋଲୀ ମାଲକ ପୋଡ	୦୧୬୭୬୧୫୫୧୭୭ ୪	
14.	ଶ୍ରୀ: ଶ୍ରୀମତୀ ସାମୁଦ୍ର	୪/୨ ଗିନୀ ଶ୍ରୀ ପୋଡ	୦୧୬୨୬୨୭୭୦୭	
15.	ଉପାଧ୍ୟକ୍ଷ ଉପାଧ୍ୟକ୍ଷ	୭୭୭ ହୋଲୀ କୋଲ	୦୧୬୨୬୪୭୫୦୦୮	
16.	ଶ୍ରୀ: ଉତ୍କଳ ଶ୍ରୀ	୭୭୭ ହୋଲୀ, କୋଲ	୦୧୭୫୭୩୦୩୦୩	



SL.	Name	Occupation and Address	Mobile Number	Signature
17.	फिरोज	२२/१ जयनगर कोठ	०१९२२२६२९०	
18.	श्री. ईश्वरप्रसाद	७१/सोहरा पुष्पानगर	०१७१५०९१ ८५३	
19.	श्री. प्रदीप कुमार	२२/२७ मंगल नगर	०२५६०२०६ ९०८	
20.	Md. Shakawat Hameem Khan	SSCS, PU, Dewarp	०१९२५५१५९९	
21.	श्री. प्रदीप कुमार - सोहरा	७२/१५ सोहरा - पुष्पानगर-२९	०१६०८६३७२१४	
22.	श्री. प्रदीप कुमार	१२/०८ पार्सी नगर	०१०१६८१२३११	
23.	श्री. प्रदीप कुमार	७०/७/१६, बसोडा राजीव नगर, पार्सी	०१६५२२५५ २०२	
24.	श्री. अमरकुमार	DSM	०१०२०२००२३२	

SL.	Name	Occupation and Address	Mobile Number	Signature
25.	Labani Khodun	R & G Dsm	077921254 55	
26.	Nadisa Sultana	Social safe- guard specia list	01712-6352 33	

## C-5: Attendance of Design Level stakeholders' consultation meeting of STS 27

Dhaka City Neighborhood Upgrading Project (DCNUP)

Contract Package No: DCNUP/ W-22A

## STAKEHOLDER CONSULTATION MEETING

Date: 16.09.2021

Time: 6:30 PM

Venue: Bokshibazar Moitri Sangaj Kalla  
Sangsad, 20 Joyrag Road, Bokshibazar  
Dhaka-1211, Ward no, 27, DSCC

## Attendance Sheet

SL	Name	Address and Occupation / Designation	Mobile	Signature
01	Dr. Omar Bin Aziz	Councilor Ward no 27, DSCC	01742878536	
02	Md. SHOWKAT HOSSAIN	Secretary-27	01608677214	
03	Masud Rahman	System Analyst ward-27, DSCC	01915655727	Masud
04	MA. NAIM HOSSAIN	Senior President, Panchajet 3, Umkh Dutta Road.	01715363546	Naim
05	মোঃ মাহবুবুল হক	President, Moitri Sangaj Kalla	01712088771	
06	মোঃ ফারুক	President, Moitri Sangaj Kalla	01746747229	
07	মোঃ মাহবুবুল হক	President, Moitri Sangaj Kalla	01969600075	
08	মোঃ মাহবুবুল হক	President, Moitri Sangaj Kalla	10677344565	

SL	Name	Address and Occupation /Designation	Mobile	Signature
09	ଶ୍ରୀ: ରାମଚନ୍ଦ୍ର ମହାପାତ୍ର	କଟକ, ୨୦ ନଂ ଝାଞ୍ଚିଆ (ପୁ)	0162386326 42	ଶ୍ରୀ: ରାମଚନ୍ଦ୍ର
10	ଶ୍ରୀ: ରାମଚନ୍ଦ୍ର ମହାପାତ୍ର	କଟକ, ୨୦ ନଂ ଝାଞ୍ଚିଆ (ପୁ)	01814224059	ଶ୍ରୀ: ରାମଚନ୍ଦ୍ର
11	ଶ୍ରୀ: ରାମଚନ୍ଦ୍ର ମହାପାତ୍ର (ପୁ)	କଟକ ୩୬, ଡି.ଏମ.ଏ.ସି.ପୁ	01863647708	ଶ୍ରୀ: ରାମଚନ୍ଦ୍ର
12	ଶ୍ରୀ: ରାମଚନ୍ଦ୍ର ମହାପାତ୍ର	୨୨, ଝାଞ୍ଚିଆ (ପୁ) କଟକ	01912792099	ଶ୍ରୀ: ରାମଚନ୍ଦ୍ର
13	ଶ୍ରୀ: ରାମଚନ୍ଦ୍ର ମହାପାତ୍ର	ମିଡନ, ଝାଞ୍ଚିଆ (ପୁ) ୨୦ ନଂ, ଝାଞ୍ଚିଆ (ପୁ)	01816677139	ଶ୍ରୀ: ରାମଚନ୍ଦ୍ର
14	ଶ୍ରୀ: ରାମଚନ୍ଦ୍ର ମହାପାତ୍ର	୨୬ ଡି.ଏମ.ଏ.ସି.ପୁ କଟକ	01724987362	ଶ୍ରୀ: ରାମଚନ୍ଦ୍ର
15	ଶ୍ରୀ: ରାମଚନ୍ଦ୍ର ମହାପାତ୍ର	୨୫/୨ ଝାଞ୍ଚିଆ (ପୁ) କଟକ, ଝାଞ୍ଚିଆ (ପୁ)	01676488016	ଶ୍ରୀ: ରାମଚନ୍ଦ୍ର
16	ଶ୍ରୀ: ରାମଚନ୍ଦ୍ର ମହାପାତ୍ର	୨୦ ନଂ, ଝାଞ୍ଚିଆ (ପୁ) କଟକ	0191387289	ଶ୍ରୀ: ରାମଚନ୍ଦ୍ର
17	ଶ୍ରୀ: ରାମଚନ୍ଦ୍ର ମହାପାତ୍ର	୫ ନଂ, ଝାଞ୍ଚିଆ (ପୁ)	01675954180	ଶ୍ରୀ: ରାମଚନ୍ଦ୍ର
18	ଶ୍ରୀ: ରାମଚନ୍ଦ୍ର ମହାପାତ୍ର	୨୬, ଝାଞ୍ଚିଆ (ପୁ)	01615668000	ଶ୍ରୀ: ରାମଚନ୍ଦ୍ର



SL	Name	Address and Occupation /Designation	Mobile	Signature
19	ଶ୍ରୀ ଶ୍ରୀ. ରାମଚନ୍ଦ୍ର	କେମ୍ପ କୋମ୍ପ ୯ ନଂ	୦୨୨୨୫୨୨୫୦	
20	ଶ୍ରୀ. ଶ୍ରୀ. ବିନୟ	୫୨୨ କମ୍ପାନୀ କୋ. ୧୨୩	୦୨୬୨୬୨୬୦	
21	ଶ୍ରୀ. ଶ୍ରୀ. ବିନୟ	୨୩ ବି. ପି. କୋମ୍ପାନୀ କୋ. ୬୩୩	୦୧୬୮୧୭୨ ୫୫୫ -	
22	ଶ୍ରୀ. ଶ୍ରୀ. ବିନୟ	୨୬/୧୬ କୋମ୍ପାନୀ କୋ.	୦୧୭୫୧୨୧୫୧୧	
23	ଶ୍ରୀ. ଶ୍ରୀ. ବିନୟ	୩୩ ବି. ପି. କୋମ୍ପାନୀ କୋ.	୦୧୭୧୫୦୪ - ୬୮୨୨	
24	ଶ୍ରୀ. ଶ୍ରୀ. ବିନୟ	୨୨ କୋମ୍ପାନୀ କୋ.	୦୧୭୬୪୦୪୦୭୭୭	
25	ଶ୍ରୀ. ଶ୍ରୀ. ବିନୟ	୫, ବି. ପି. କୋମ୍ପାନୀ କୋ.	୦୨୬୨୬୨୬୦	
26	ଶ୍ରୀ. ଶ୍ରୀ. ବିନୟ	୯, ବି. ପି. କୋମ୍ପାନୀ କୋ.	୦୨୬୨୬୨୬୦	
27	ଶ୍ରୀ. ଶ୍ରୀ. ବିନୟ	୯ ବି. ପି. କୋମ୍ପାନୀ କୋ.	୦୧୭୧୮୭୯ ୧୮୧୩	
28	ଶ୍ରୀ. ଶ୍ରୀ. ବିନୟ	୫୦, ୫୨ ବି. ପି. କୋମ୍ପାନୀ କୋ.	୦୧୭୩୨୭୧୭୭ ୫୭	

**C-6: Pictorial Presentation of Stakeholder Meeting at Appraisal Stage with Stakeholders on November 02, 2022**



The respected Councilor of Ward 43, DSCC, Mr. Omar Bin Abdul Aziz is chairing the stakeholders' consultation meeting held on November 02, 2022 at Ward No. 27, DSCC



A part of the participants at the stakeholders' consultation organized for construction of STS and warehouse at Ward No. 27 on November 02, 2022



The design team of DCNUP is presenting the design and drawings of STS and warehouse at the stakeholders' consultation meeting on November 02, 2022 at Ward No. 27, DSCC



A participant is providing his opinions regarding design of STS at the stakeholders' consultation organized for construction of STS and warehouse at Ward No. 27 on November 02, 2022



C-7: Pictorial Presentation of Stakeholder Meeting at Design Stage with Stakeholders



The respected Councilor of Ward No. 27, DSCC, Mr. Omar Bin Abdul Aziz presiding over the stakeholders' consultation meeting held on September 16, 2021 for Construction of STS.



A part of the participants at the stakeholders' consultation organized for construction of STS on September 16, 2021 at Ward No. 27



Participants are providing suggestions for Construction of STS at the stakeholders' consultation meeting on September 16, 2021 at Ward No. 27, DSCC.







Consultation with Mr. Khan Khalilur Rahman, Deputy Secretary, Board of Intermediate and Secondary Education, Dhaka organized for construction of STS on March 9, 2022 at Ward No. 27



Consultation with Mr. Tayab Hossain Sarkar, Deputy Registrar (Common), Bangladesh Madrasah Education Board, Dhaka organized for construction of STS on March 9, 2022



Consultation with Mr. Md. Iqbal Hoshen Badal, President, Nazimuddin Road Panchayet Committee, Chowkbazar, Dhaka organized for construction of STS on March 9, 2022 at Ward No. 27




Consultation with Mr. Md. Abdul Jabbar, Assistant Registrar and President, Environmental Committee of Staff Quarter, Bangladesh Madrasah Education Board, Dhaka, organized for construction of STS on March 9, 2022 at Ward No. 27

## Appendix D: Legal Document for Land Ownership



**ঢাকা দক্ষিণ সিটি কর্পোরেশন**  
**DHAKA SOUTH CITY CORPORATION**  
নগর ভবন, ঢাকা-১০০০।  
ফোনঃ ৯৫৫৭১৮০-৮১, ৯৫৫৭১৮৪, ৯৫৫৭১৮৬-৮৮, ৯৫৫৮২৫৫-৫৯, ৯৫৫৮৩৫৭-৬০  
E-mail: info@dsc.gov.bd www.dsc.gov.bd



**মুজিব** MAUR 100  
শতবর্ষ  
শেখ হাসিনার মূলনীতি  
গ্রাম শহরের উন্নতি

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Ref: 46.207.014.09.10.2021.278 Date: 21.01.2021

**To Whom It May Concern**


This is to certify that the following community centers, buildings and lands are owned by Dhaka South City Corporation.

**List of Community Center**

Sl	Name	Ward	Location
1.	Lalbagh Community Center	24	Lalbagh, west of Lalbagh Fort, Zone 3.
2.	Shahid Nagar Community Center	24	
3.	Hazi GoniSardar Community Center	26	Lalbagh, southwest of Lalbagh Fort, Zone 3.
4.	Golam Morshed Community Center	7	Haranath Ghosh Road. Bakshi Bazar, Zone 3
5.	Haji Jummon Community Center	32	NearKaziAlauddin Road, Zone 04.
6.	Bongshal Community Center	35	English Road, Old Dhaka, Zone 04.
7.	Fokir Chand Community Center	41	Narinda Road, Zone5
8.	Abdur Rahim Community Center	41	Tipu sultan Road, Zone5
9.	Rokonpur Community Center	42	Old Dhaka. Zone 04.
10.	Proposed Nolgola Community Center	30	Near Midford, Old Dhaka. Zone 04.
11.	Lalkuthi Community Center	43	Buriganga River, Zone 04.
12.	Moulovi Bazar Community Center	31	Zone 04. Moulovi Bazar,
13.	Mazed Sharder Community Centre	33	Zone 04.Near Bangladesh Playground.
14.	Mohanagar Nattya Monch	13	Gulistan
15.	DSCC Zone Office 2	1	Shantipur Road, Khilgaon. Zone 02.
16.	Bashabo Community Center	4	North Bashaboo
17.	Shabujbag Thana Muktijoddha Complex	4	Shabujbag, Bashaboo
18.	Proposed Community Center cum multipurpose complex at Khilgoan	1	Khilgoan, Block- C, Plot C 287/3



**Md. Rasel Sabrin**  
(Deputy Secretary)  
Chief Estate officer  
Dhaka South City Corporation  
Tel: +88-02-9565986



RECORD HOLDER

আপনার শহর পরিষ্কার - পরিচ্ছন্ন রাখুন, সময়মত পৌরকর পরিশোধ করুন।