

GOVERNMENT OF THE PEOPLE'S REPUBLIC OF BANGLADESH Ministry of Local Government, Rural Development & Cooperatives Local Government Division



DHAKA SOUTH CITY CORPORATION

Dhaka City Neighborhood Upgrading Project (DCNUP)

Social Management Plan (SMP)

CONTRACT PACKAGE NO. DCNUP/W-15/KB

Improvement and Construction of New Community Center at Khilgaon (Block C)

Office of the Project Director, DCNUP

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Social Management Plan (SMP)

List of Abbreviations

BBS : Bangladesh Bureau of Statistics

DCNUP : Dhaka City Neighborhood Upgrading Project

DSM : Design Supervision and Monitoring

DSCC : Dhaka South City Corporation

EMF : Environment Management Framework
ESMP : Environment & Social Management Plan

FGD : Focus Group Discussion

GBV : Gender Based Violence
GDP : Gross Domestic Product

GRC : Grievance Redress Committee
GRM : Grievance Redress Mechanism

HHs : Households

HIV/AIDS : Human Immunodeficiency Virus/ Acquired Immune Deficiency Syndrome

HQ : Headquarters

IGA : Income Generating ActivityKII : Key Informant Interview

LAP : Land Acquisition Plan

LMP : Labor Management Procedures

MOI : Man of Influence
SH : Sexual Harassment
OP : Operational Policy

PAPs : Project Affected Persons

PIU : Project Implementation Unit

R&G : Resettlement and Gender

RPF : Resettlement Policy Framework
SEA : Sexual Exploitation and Abuse
SEP : Stakeholder Engagement Plan

SES : Socio-economic Survey
SMP : Social Management Plan

STI's : Sexual Transmitted Infections

UN : United Nations
WB : World Bank

1. Project Background

To face the challenges of the 21st century, the Government of Bangladesh with the help of international development financing agencies has undertaken a series of structural reform programs in its development activities. As part of development works, the Bangladesh Government and the World Bank jointly implementing a five year long "Dhaka City Neighborhood Upgrading Project" (DCNUP, the Project). The Dhaka South City Corporation (DSCC), under the Local Government Division of the Ministry of Local Government, Rural Development and Cooperatives, is the implementing agency of the project. Dhaka city accounts for about one-fifth of the country's gross domestic product (GDP) and half of formal employment. The mega city also plays an important role in achieving the government's vision of uppermiddle income country. Dhaka is one of the world's most densely populated cities. Due to inadequate infrastructure, lack of public amenities and severe traffic congestion, the residents face many difficulties in their everyday lives. The project will cater to the differentiated needs of women and children, elderly and disabled. Women in Dhaka face challenges in terms of mobility, walkability and access to public infrastructure. To improve personal safety and access for women, children and elderly, the project will ensure safe-pleasant mobility, energy-efficient street lighting, Community Center, Green Building, Traffic improvement and other integrated amenities. The project will also help to enhance green open spaces by improving selected parks, streets and waterfront areas of 4 (four) Neighborhoods of Dhaka: (i) Kamrangirchar; (ii) Lalbagh; (iii) Sutrapur-Nayabazar-Gulistan; and (iv) Khilgaon-Mugdha-Bashabo. It will also pilot interventions for safe mobility and traffic management and incorporate environmentfriendly features and energy efficient design principles and materials in all interventions that it will support.

2. Subproject Description

The DSCC has identified a subproject at Khilgaon-Mugda-Basabo neighborhood for implementation under the project. The name of the proposed sub-project under Package No. DCNUP: W-15/KB is "Improvement and Construction of New Community Center at Khilgaon (Block C)", located in the Khilgaon area at Ward No. 01 under Zone-2 of the DSCC. This area is a mixed-use area, filled with residences, small businesses, shops and some other socio-economic activities. The built density of the catchment area shows that the area is being covered by multi storied buildings. More high rises are being built in last few years. At present, the proposed subproject site is vacant place which is selected under DCNUP for improvement and construction of new modern community center for future multipurpose use by the local community. The new community center proposed for improvement and construction under the subproject as there is no modern community center with multipurpose functions in this area and the local people are not getting their desire facilities. Once the new community center is constructed, the

people of the area will get the benefit of improving urban life which in other sense improves lifestyle of them.

The neighborhood and subproject activities in the neighborhood were identified and designed in consultation with and participation of the local communities irrespective of gender, age, education and social status. The subproject was selected considering the following issues:

- There is no modern community center with multipurpose functions in this area and the local people are not getting their desire facilities;
- Within the catchment area of the community center site, there is no government community center, gymnasium, Art/Music class facility, and senior citizen club present;
- If the community center/hall is established, social bondage will be developed among the community people as they will meet and enjoy different functions frequently;
- If the multipurpose classroom facilities are ensured, local unemployed/local young generation
 will get chance to make them skilled and as a result employment opportunities will be created and
 income-generating activities will be increased in the community;
- If the library is ensured in the Community Center, the local readers will get benefit from the library;
- If the healthcare center is ensured, physical and mental health of the local people will be developed;
- Due to subproject implementation, employment opportunities for the local people may increase
 because the civil contractor will require skilled and unskilled labour for construction works and
 the local people may engage themselves in the works. Local female workers will also be able to
 engage themselves in the construction works as per their skills.

3. The Subproject Area

The proposed subproject (DCNUP: W-15/KB)- Improvement and Construction of New Community Center at Khilgaon (Block C), is located in the Khilgaon-Mugda-Basabo neighborhood in Ward No. 01 under the Zone-2 of the DSCC. The subproject site is placed at north of Atish Dipankar Road (Malibagh-Khilgaon Road) which is a major urban road. The location has high accessibility with the main road and two other secondary roads. There is a bus stoppage south of the site on Atish Diponkor road providing good public transport option. The secondary roads connect the site with the adjacent residential neighborhood. The north side of the site is a very present residential area with houses and small shops. There are Khilgaon Govt. High School and College, ANSWER-VDP Headquarters near the sites. The proposed subproject is bounded by Khilgaon Police Station on the North-East, Malibagh Police Station on

the North-West, Shahjahanpur Police Station on the South, Sobujbagh Police Station on the South-East and Ramna Police Station on the South-West. The area is enriched with residential houses, educational institutions, health facilities, small factories and markets and showrooms. The proposed new Khilgaon Community Center is surrounded by mostly residential buildings. Thus, the proposed development in the site would mostly serve the population of the neighborhood, which would enhance their living quality, with enhanced physical activity and recreation. The area is being covered by multi-storied buildings. More high rises are being built in the last few years. This area is a mixed-use zone filled with residences, small businesses, shops and some other socio-economic activities. So, a community center can be a great place for the people of the area with small socio-economic activities and use the place for sociologize their activities and community built up. The proposed subproject land is owned by DSCC. No encroachers or vendors was found within this facility, thus there is no need to acquire additional land and no risk of people being displaced. There are no historical or cultural sites or buildings in the subproject area. Historic Buddha Mondir is situated within 2.5 kilometer of the subproject area. Location map of the Khilgaon Community Centre is depicted in figure 1 and the present condition is depicted in figure 2 below.



Figure 1: Location map of the subproject of New Community Centre at Khilgaon (Block C)



Figure 2: Present conditions of New Community Centre at Khilgaon (Block C)

According to the BBS (Bangladesh Bureau of Statistics)-2011, the total area of Ward No. 01 is 4.08 sq. kilometer and there are 15,532 households. The Ward has 68,931 residents of whom 36,872 are male and 32,059 are female. The literacy rate of the Ward is 79.9% and the sex ratio is 115. The population density ratio of the Ward is 16,895 in per sq. kilometer. Considering 1.2% inflation rate for per year, the total population of 2021 is approximately 78,596 (Male-42,042 and Female-36,554) who will be benefitted

from the subproject. According to the Social Welfare Department, there are 378 physically challenged persons in the Ward of whom 240 are male and 138 are female.

4. The Subproject Design

The land of the New Community Center at Khilgaon (Block C) is owned by DSCC. The total area of New Community Center at Khilgaon (Block C) is 670.95 square meters and plinth area is 460.55 square meters. The subproject is taken for improvement and construction works. As per the suggestions of the stakeholders, the design team designed a five-storied building. The design team has incorporated car parking including essential services such as underground water reservoir, rainwater harvesting tank, pump room, generator and electro mechanical room, HT room, ramp, waiting area/lobby for diver, toilet for the driver and cooking area on the ground floor. There is Ward Councilor office (including councilor room, ward office room, waiting & meeting area, toilet for councilor), healthcare center (including reception area, junior doctor's room, senior doctor's room, nurse station, checkup room, doctor's toilet) and fire alarm control panel room on the first floor. Gymnasium including reception area, locker room and change room, multipurpose classroom, senior citizen club room and janitor's closet has been considered on the second floor. Community hall for group activities, stage, waiting area, hand wash area, pantry, wash area has been proposed on the third and fourth floor of the community center. Additionally, a rooftop garden, lobby and children's play zone will be provided on the rooftop. Lift machine room, storeroom and overhead water tank on the rooftop. Separate toilets for males, females, and differently abled people on each floor (1st, 2nd, 3rd & 4th) have been considered. A fire exit/stair and lift have been incorporated in the design of the community center to safe and easy access for all people, including physically challenged persons.

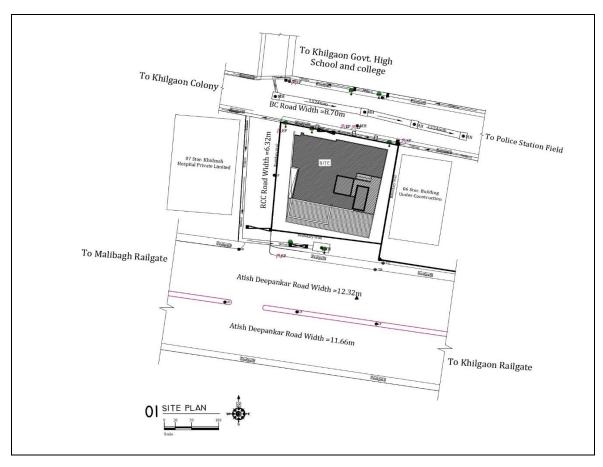


Figure 3: Proposed Site Plan of New Community Center at Khilgaon (Block C)

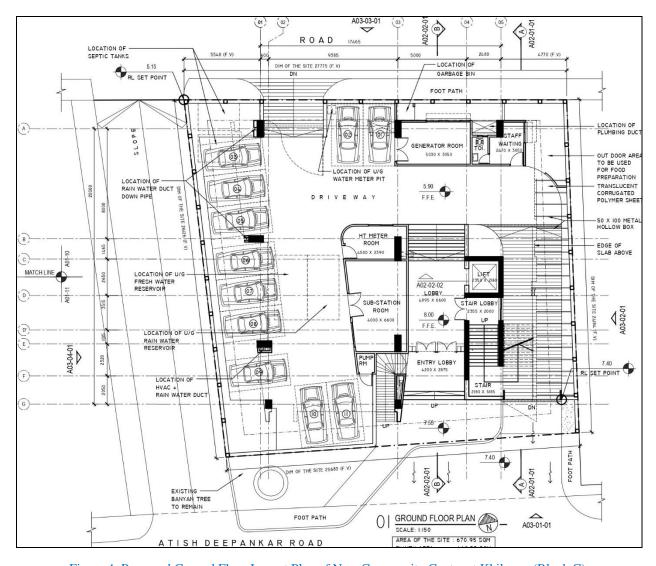


Figure 4: Proposed Ground Floor Layout Plan of New Community Center at Khilgaon (Block C)



Figure 5: 3D Front View of the New Community Center at Khilgaon (Block C)



Figure 6: 3D Side View of the New Community Center at Khilgaon (Block C)

5. Social Risks and Safeguards Impacts

- During consultation, the stakeholders raised no major risk issues. The impacts the stakeholders raised are dust and sound pollution. The stakeholders apprehended that during construction works additional dust could be created and noise could cross its limit. The PIU of DSCC has committed the stakeholders to instruct civil contractor to spray water 2/3 times daily during construction to reduce dust and to take initiative to reduce sound pollution. The civil contractor will also be given instructions to work at day time so that the community people don't feel disturbed at night by noise created by construction works. They will also be given instruction regarding issues related to the vicinity of the hospital (issues with patients, working after dusk, sounds, waste generation, etc.).
- The civil contractor will be given instruction to ensure safe working conditions and to ensure safety
 during construction period. They will also be given instruction regarding restriction of people and
 vehicle movement, signposting, workers training and safety gear free of cost and emergency protocol
 that to be in place in case of unfortunate events. The first aid kit should include adhesive bandages,
 regular strength pain medication, gauze, and low-grade disinfectant.
- The social screening confirmed that this Works Packages (W-15/KB) does not have any involuntary resettlement impacts. So, no Resettlement Plan will therefore be required as per requirement of the Resettlement Policy Framework (RPF) adopted for the project. **Appendix A** provides the social screening results. Social issues like community participation in identification and design was followed in the subproject identification and design process. The consultation and participation process covered communities from all available groups, men, women, elderly, youth, students, vulnerable and the elite.
- The community may, however, suffer construction related risks and impacts including noise, dust
 and labor influx including risks of GBV differently experienced by male and female but as the
 subproject activities will be within an urban area with closer supervision by the DSCC team and
 DSM Consultant, the risks of labor influx and GBV are very low.

6. Cut Off date

The Subproject, W-15/KB of Dhaka City Neighborhood Upgrading Project (DCNUP) of Dhaka South City Corporation (DSCC) will be implemented in the Khilgaon-Mugda-Basabo neighborhood in Ward No. 01 under the Zone-2 of the DSCC. No unauthorized occupants were found during social screening. The social screenings of New Community Center at Khilgaon (Block C) was conducted on November 23, 2021 (Social Screening Report is attached as **Appendix A**) with participation of the respected Councilor, Ward No. 01 of the DSCC and the community people and the date was declared as Cut-off date for the

respective Ward for recognition of any affected persons due to design and implementation of the subproject. It was declared among the communities during consultation that any unauthorized encroachment into the proposed location for any activity afterwards would not be considered for compensation under the project.

7. Disclosure and Consultation

Two rounds of consultation were carried out with the stakeholders and community people. During the design preparatory stage of the subproject, objectives and implementation approach of the subproject, neighborhood selection criteria, subproject identification criteria, and social requirements including safeguards, inclusion, participation, gender and disability issues, GBV risks, labor influx issues and GRM were discussed with the stakeholders and community people. The DSM Consultant with the help of PIU and the Zone Office-2 carried out the consultations for identification and design of these subproject with the help of local Councilor. The representation in the consultation process was all-inclusive and participatory. A total of 31 (Thirty one) potential users/community people, men, women, students, youths, sportsman, social workers, vulnerable groups, senior citizens and businessmen were consulted in the consultation meetings (proceedings are attached as **Appendix-C**). Existing problems of the community people and possible construction and rehabilitation measures were discussed in the meeting for feedback from the communities. Different social risks during and after the implementation of the subprojects were also consulted with the participants.

During the design preparatory stage, the PIU conducted two stakeholder's consultations for improvement and construction works of New Community Center at Khilgaon (Block C). The consultation meetings were inclusive (meeting minutes is attached). The stakeholders have placed their suggestions during consultation meeting. First stakeholders' consultation was held on November 23, 2021 at Ward Councillor Office, Khilgaon Chowrasta Jhilpar, Imam Bagh, Dhaka-1219 under the Ward No. 01 of the DSCC with diverse group to know and receive suggestions and desire of the local people about improvement and construction works of New Community Center at Khilgaon (Block C). There were 20 participants in that consultation meeting. The participants have suggested two floors for community center, a swimming pool on the rooftop or in the available open space within the community center, a gymnasium, a separate space for the entertainment of senior citizens, and underground car parking in the community center. The participants have also suggested for rooftop cafeteria, lift facility, green garden, indoor games facilities, a digital modern library, small sauna with the gym, etc. The respected Councilor has expected to set up a well-decorated Councilor Office in the Community Center with all types of modern public facilities such as stage for seminar/conference, visual presentation system, proper electric wiring system, power charging system for mobile charging, etc. The participants have suggested to take initiatives to control

dust and sound during construct period. They have also requested the DSCC to ensure use of good quality construction materials and to monitor the construction work regularly. Second consultation was held on December 13, 2021 with specially vulnerable group at field level to know and receive suggestions and desire of the people about improvement and construction works of New Community Center at Khilgaon (Block C). There were 11 participants in that consultation meeting. The participants have suggested constructing a swimming pool, gymnasium and indoor games facilities with modern instruments, a separate space for the senior citizens, a modern library, a play zone for children, a daycare center, prayer room, spaces for car parking, skill development training center, a stage for conducting social events, cafeteria and green garden on the rooftop, etc. They have demanded lift facility in the community center for the elderly and physically challenged people. They have also demanded planting trees in the surrounding area of the community center. The participants have requested to take initiatives to control dust and sound during construction period. They have also requested the DSCC to ensure use of good quality construction materials and to monitor the construction work regularly.

During the appraisal stage, the DSM Consultant with the help of PIU also conducted a stakeholder's consultation for improvement and construction works of New Community Center at Khilgaon (Block C) to appraise the stakeholders about the design that was developed considering their suggestions. In the design preparatory stage, there were 31 participants and in the appraisal stage, there were 25 participants. The participants who provided their opinions in the consultation meeting during preparatory stage, among them about 23% (07 participants) of the participants were present in the appraisal stage. All the stakeholders including the respected Councilors appreciated the design and expressed their satisfaction saving that the design will serve their desire purpose. Respected Councilors has demanded that if possible, cooking space in the community center should be increased to at least 500 square feet by reducing car parking space from the design or it must be arranged so that it can be used for both purposes such as car parking and kitchen. He has necessitated that adequate water supply, proper drainage system, fuel facilities, proper lighting facilities, etc. must be ensured in the kitchen/cooking area of the community center. He has also suggested that the option of cooking with gas should be kept in the design of the community center. He has demanded to have a special arrangement in the pantry to keep the food warm. He has also demanded to have extra protection on the roof of the kitchen/cooking area so that the roof is not damaged due to cooking. He has stated that both the cooking and car parking area are on the ground floor of the community center so safety protection should be needed for the car parking area while cooking. He has suggested that there should be a protective wall between the kitchen/cooking area and the car parking area. He has opined that the stage in the community center should be kept open so that community people can use it as per their needs (Meeting minutes and attendance are attached as

Appendix-C). All the construction works will be carried out involving stakeholders as well as considering their recommendations.

8. Social Management Plan

8.1 Objectives and Principles

The subproject activities will not involve any acquisition of land or involuntary displacement of people, either physically or economically, temporarily or permanently. Other social risks including social exclusion, gender discrimination, community engagement, labor influx and GBV, other construction related impacts including traffic congestion, dust and sound pollution will be managed under the subprojects Social Management Plan (SMP).

The principles, guidelines, and procedures provided in this SMP are intended to ensure that the subproject activities have been identified and designed and will be implemented following approach to achieve the following objectives:

- a. Enhance positive social outcomes of the activities financed under the DCNUP;
- b. Ensure participation of the target communities, including women and disadvantaged, while identifying the specific measures/activities for adaptation to the development work impacts;
- Prevent or compensate for loss of livelihood, which may result from land-based adaptation activities and use of common property resources;
- d. Ensure compliance with the relevant government policies and those of the World Bank on social safeguards and other social issues, including those with gender implications.

8.2 Community Participation during Implementation

The DSM Consultant with the help of PIU of DSCC conducted stakeholders' consultation meetings during design stage and appraisal stage of the subproject for improvement and construction of New Community Center at Khilgaon (Block C) under the subproject and accordingly designed the same considering all the feasible options obtained from the community in the consultation process. During the consultation, the participants have demanded parking facilities and DCNUP has provided parking facilities; the participants have demanded two floors for Community Center and DCNUP has provided two floors for Community Center; the participants have demanded lift facility and DCNUP has provided lift facility; the participants have demanded gymnasium and DCNUP has provided a gymnasium; the participants have demanded separate space for senior citizen and DCNUP has provided senior citizen club

room; the participants have demanded green garden and DCNUP has arranged green garden in the roof top; the participants have demanded skill development training center and DCNUP has provided multipurpose classroom for providing different types of training; the participants have demanded a play zone for children and DCNUP has arranged children's play zone in the rooftop. The participants have suggested to take initiatives to control dust and sound during construction period and DCNUP will give instructions to civil contractor to take proper measures to control dust and sound during construction period. All the construction works will be carried out involving stakeholders as well as considering their recommendations.

Community participation approach in the implementation process: During the implementation of the subproject, the DSM Consultant with the help of PIU will further engage communities in the subproject level inclusive of age, gender and social status and carry out consultation meetings with them on regular basis to incorporate their feedback. The participants will be of the community peoples including senior citizens, community associations, businessmen, students, women and disadvantaged to seek their participation and feedback in quality control and smooth implementation of the subprojects activities. The local councilors will help to organize the community people and the Zone Office-2 of DSCC and the consultants will facilitate, document and disclose the consultation proceedings. The consultation process and feedback will be reported in the monthly social monitoring report to share with the World Bank.

8.3 Gender, Age and Disability Inclusion

The subproject design considered gender, age and disability of community people based on consultation and participation inclusive of age, gender and physical ability. During consultation meetings female participants were also attended. The DSM Consultant with the help of PIU, DSCC in the subproject implementation process, will engage communities inclusive of age, gender and disability to gather their respective views and preferences to integrate in subproject civil works construction. The subproject activities have been designed to ensure participation of the local residents, women, children including girls, senior citizens, and physically challenged persons. The design team has incorporated separate toilet for female and physically challenged persons. For universal accessibility of the community people specially for the physically challenged persons and senior citizens, lift facilities have been provided. The DSCC will ensure that women are involved in civil works construction and they enjoy (i) equal pay for equal work; (ii) gender friendly work environment; and (iii) work place safety for women and children. The civil contractor will be given instruction not to engage child labor in the construction works.

8.4 Labor Influx and GBV Risks Management

The project is being implemented in the Capital City of Dhaka and the DSCC will apply its current capacity enhanced with supervision consultant for civil works supervision. Number of workers will be low in the construction site and all will be locally recruited. The risks of labor influx and GBV will therefore be very low and also be managed with close supervision against laborers code of conduct. The PIU will instruct the civil works contractor and subcontractors to engage local labor as many as possible and build makeshift toilets and sanitation system in the construction area to ensure safe and healthy working environment. The contractor will also be asked to take safely measures during construction and public entrance must be restricted in labor camp and material storage sites. The PIU will follow and the contractor will ensure that the influx of workers and followers cannot lead to any social and environmental impacts on local communities. Before engagement in civil works, the labors will be given an orientation/training. Their activities will be regularly monitored by the contractor, DSM Consultant and PIU and will be incorporated in the monthly safeguard monitoring report and will be shared with the World Bank. Workers will also be trained so as to deter any case of GBV/SEA/SH. They will be also imparted Occupational Health and Safety (OHS) training before starting the civil works. COVID-19 Protocol to be maintained (COVID-19 Protocol is attached as Annex-B) during implemention period. A Code of Conduct will be developed and will be signed by all workers regarding GBV/SEA/SH.

Severity of the risks of labor influx varies for community absorption capacity, number of laborers in a worksite and the duration of civil works construction. The risk is assessed to be low as the numbers of workers will be small compared to the size of the host community, the site is in an urban area with high absorption capacity and law-enforcement is strong. The DSM Consultant in coordination with PIU, DSCC will, however, conduct site specific labor influx screening and assessment to identify related risks for management. The civil works contractor concerned will develop Contractor's Environmental and Social Management Plan (C-ESMP) following the project EMF and RPF and report its implementation status regularly to the PIU. The PIU, however, will include labor related information and update in their regular project progress reports.

8.5 Grievance Management

A two-tier Grievance Redress Mechanism (GRM) has been established for the subproject including; (i) Ward Level GRM (Tier one) and (ii) Project level GRM (Tier two) to address any dissatisfaction and complaints by the local people regarding its activities. Tier two GRM receives complaints and grievances those cannot be resolved at the tier one GRM. Responsible Executive Engineer has been assigned as the convener of the Ward level GRM, while the Project Director at PIU is the chair of the project level GRM.

A five-member Grievance Redress Committee (GRC) at the Ward level has already been formed and authorized to deal with all suggestions and complaints at the Ward level. The DSCC has ensured that communities are fully informed about the GRM and their rights to offer suggestions and make complaints, and the different mechanisms through which they can do so. As the concentration of subprojects is within the city, the secretariat of both GRM are at PIU HQ. GRC may sit on any grievances and suggestions from the communities at the ward level locally or in the office of the ward councilor or at the PIU HQ.

The membership of the GRC ensures representation of complaints and grievances as well as impartial hearings and investigations, and transparent resolutions. The GRC Convener requests the Ward Councilor concerned from which the complaint was received to participate in the hearing. If the aggrieved person is a female, GRC requests the female Ward Councilor concerned to participate in the hearings.

All complaints are received at the Zone Office of DSCC, where the subproject is located and registered in the complaint book with instant intimation to the complainant. Complaints are investigated and heard within 15 days of registration and resolved in the third week of the receipt. GRC decisions, if agreed by the complainant is biding upon the PIU.

9 Implementation, Monitoring and Evaluation

The DSCC will ensure that implementation of activities outlined in this SMP are implemented and followed in the subproject civil works process. Social inclusion, gender mainstreaming and management of other social risks and impacts identified and managed as above, will be monitored in line with the social analysis of inclusion and participation of various groups/agencies including women and consistent with the activities/issues that have been integrated into project design. The PIU, DSCC will monitor the issues on a regular basis and include the results in the monthly and quarterly reports and also submit to the World Bank.

Depending on the project contents and objectives, subproject indicators for evaluation should take into account, among other relevant aspects, the following points:

- Specific needs of community people including affected and beneficiary groups irrespective of gender and incorporation of them into subprojects implementation approach.
- Local knowledge and inputs for enhancement of subprojects outcomes.
- Intended and unintended social and gender effects of the subprojects.

Lessons and good practices to be drawn from the monitoring process which can help mainstreaming gender and inclusion of community people in project design and implementation in the subsequent identification, design and implementation of subprojects and any future projects.

Appendix A: Social Screening of Improvement and Construction of New Community Center at Khilgaon (Block C)

- 1. WARD NO: 01
- 2. WORK PACKAGE: DCNUP/W-15/KB
- **3. SUBPROJECT NAME:** Improvement and Construction works of New Community Center at Khilgaon (Block C)
- **4. DATE OF SCREENING:** November 23, 2021
- **5. RESPONSIBLE PERSON:** Mr. Md. Shakhawat Hossain Khan, Social Safeguard cum Communication Specialist of DCNUP, and Ms. Nadira Sultana, Social Safeguard Specialist of DSM Consultant and respected Councilor of Ward No. 1, DSCC, Mr. Md. Mahbubul Alam conducted the screening on behalf of the DSCC and the community respectively.
- 6. Description of Site: The proposed subproject is located in the Khilgaon-Mugda-Basabo neighborhood in Ward No. 1 under Zone 2 of the DSCC. It is on the Atish Deepankar Road (Malibagh-Khilgaon Road). There are Khilgaon Govt High School and College, ANSWER-VDP Headquarters near the sites. Khilgaon- The proposed subproject is bounded by Khilgaon Police Station on the North-East, Malibagh Police Station on the North-West, Shahjahanpur Police Station on the South, Sobujbagh Police Station on the South-East and Ramna Police Station on the South-West. The area is enriched with residential houses, educational institutions, small factories and markets and showrooms. There are no historical or cultural sites or buildings in the subproject area. There is historical/heritage site/buildings like Buddha Mondir within 2.5 kilometers of the subproject area.
- 7. Subproject description: The proposed subproject is located in the Khilgaon-Mugda-Basabo neighborhood in Ward No. 1 under Zone 2 of the DSCC. The new community center proposed for improvement and construction under the subproject as there is no modern community center with multipurpose functions in this area and the local people are not getting their desire facilities. Once the new community center is constructed, the people of the area will get the benefit of improving urban life which in other sense improves lifestyle of them. At present, the site is vacant.
- 8. Site Map:



9. Pictorial presentation of the site for New Community Center at Khilgaon (Block C) at Ward No. 01



10. Social Screening Form

Screening Questions	Yes	No	Remark
Any Permanent acquisition or temporary land acquisition required?		X	The subproject activities will be well within the existing available lands.
Any dislocation or involuntary resettlement of residential HHs?		X	No dislocation or involuntary resettlement of residential households will be caused by the subproject.
Dislocation and involuntary resettlement of Commercial premises?		X	No dislocation or involuntary resettlement of any commercial premises will be caused by the subproject.
Dislocation and involuntary resettlement of squatters?		X	No squatters will be affected due to subproject.
Poor, women and children or other vulnerable groups affected by the project activities		X	These disadvantaged and vulnerable groups are not likely to suffer specific harm, apart from those suffered by general populace due to the subproject.
Whether people are meaningfully consulted and they are aware of the project?	X		Consultation with communities were held during the design preparatory stage of the sub-project and they are aware of the subproject.
Any GRM established? Do the people know about its existence?	X		Two tier GRM has been established for the Project. The local people are informed about GRM during consultation.
Summary of impact of construction activities – noise, traffic, spread of diseases.	X		During construction people may face dust and noise related problems but this will be managed under the ESMP of the works package/contract. As the subproject area is within the city, the risk of spread of diseases will be low and manageable.
Summary and types of waste generation	X		Construction waste which will be generated will be managed under the ESMP of the works package/contract.
Possible transmission of communicable diseases (such as COVID-19, STI's and HIV/AIDS, etc.) from workers to local populations?	X		The subproject activities will be carried out during COVID-19 pandemic situation. Therefore, the workers will need to be provided with training on COVID protocols, provided with free PPE and temperature and other symptoms should be monitored on a regular basis.
Will there be high labor requirement and possibility of labor influx.		X	The subproject will not require high number of labors so there is no possibility of labor influx as the local

Screening Questions	Yes	No	Remark
			labor will be in the subproject activities.
Presence of cultural heritage site and summary of impact.		X	There is no cultural heritage in the subproject area. Historic Buddha Mondir is situated within 2.5 kilometers of the subproject area.
Presence of any ethnic communities in the area and possible summary impact		X	There is no ethnic communities in the subproject area.

11. Conclusion from the social screening: The screening confirms that improvement and construction of New Community Center at Khilgaon (Block C) does not have any involuntary resettlement impact. No Resettlement Plan will therefore be required. According to the project Resettlement Policy Framework (RPF), the other social issues like social inclusion, community participation, labor influx, gender mainstreaming, GBV risks and grievance resolution will be managed under the Social Management Plan (SMP) of the Subproject.

Appendix B: COVID-19 Protocols to be followed at Construction Site

Considering the COVID-19 pandemic across the world, it is important to take into consideration and alert for preparation and implementation of any project. For ensuring the health security following standard guidelines for Office and Field Work during COVID-19 Pandemic are proposed:

A. Pre-cautionary measures for participant during meeting, training session or public gathering

- All Participants (men, women and children) must wear mask.
- Participant's mask must cover always his/her nose and mouth during the meeting, training session or public gathering.
- Participant who is sick by fever, cold, cough, sore throat, having breathlessness must prohibit attending in the meeting.
- Participant whose family member(s) tested Corona Positive must not be invited and prohibited to attend in the meeting, training session or public gathering.
- Participant who/whose family member(s) recently transferred to the home from other district, country or long journey by public transport must not be invited and prohibited to attend in the meeting, training session or public gathering.
- Participant who/whose family member(s) recently visited or touched to the Corona Positive patient or attended the funeral of a Corona positive death but did not stayed in 14 days home quarantine must not be attended in the meeting, training session or public gathering.
- The sitting arrangement of the training room must ensure U shape keeping Social Distancing at least 3.2 feet/1 meter from each participant.
- Facilities for washing hand and face must ensure in the meeting, training session or gathering room/yard/area. Participant must enter the session after washing his/her hand and face by using soap water or hand sanitizer.

B. Pre-cautionary measures for Survey Team during survey conduction

- Must wear mask and hand gloves during survey. At best wearing Personal Protective Equipment (PPE). The mask must be at least 3 layers.
- Must use official transport or private vehicle *i.e.* bi-cycle, motorbike. Best to avoid public transport.
- Before travelling, recommended to spray by using disinfectant in the official transport.
- Carry personal hand sanitizer. Use it intervallic during survey.

Must maintain 3.2 feet/1 meter social distance if the survey conduct face-to-face and the
respondent also must wear mask as instructed. Survey conductor must be alert whether the
responded physically risk or risky for Covid-19.

C. Pre-cautionary measures for Office Staff during office hours

- Must use tissue or sanitized clean cloth or hand knee during sneezing.
- Don't throw waste in your work station. Use bin for waste management.
- Keep your shoes outside the office complex. Use shoe rack.
- Keep clean your desk/work station. Best to spray your surrounding by disinfectant.
- All staff must wear mask all time.
- Alert to touch contaminated surface.
- Maintain social distancing with your colleague during work. Set your desk maintaining social distance.
- Employees who have returned from an area where COVID-19 is spreading should monitor themselves for symptoms for 14 days and take their temperature twice a day.
- Always disinfect your personal pocket materials i.e. money bag, vanity bag, sun glass, mobile phone, home key and ATM card.
- Be alert using office common wash room and toilet. Spray with disinfectant onto washroom basin, toilet before and after using them. Clean them at least three time by using toilet cleaner.

D. Pre-cautionary measures to follow at workplaces

> Physical distancing

- Measures will be taken to keep a distance of at least 1 meter between people and avoid direct physical
 contact with other persons (hugging, touching, shaking hands), strict control over external access,
 queue management (marking on the floor, barriers);
- Reduce density of people in the building (no more than 1 person per every 10 square meters), physical spacing at least 1 meter apart for work stations and common spaces, such as entrances/exits, where congregation or queuing of employees or visitors/clients might occur will be ensured;
- Non-essential travel to work sites will be prohibited;
- Workers will be sensitized with one-to-one meeting or publication materials to comply with instructions from the government relating to COVID-19;
- Workers will be sensitized with one-to-one meeting or publication materials on whom to contact if they feel ill while at work;

- Workers will be monitor before appoint for work through medical professional if he/she is infected with COVID-19 or bearing symptom of fever and cough themselves for symptoms for 14 days;
- Thermal screening at the workplace will be introduced;
- Temperature of all the workers and staff will be monitored twice a day and they will be urged to self-monitor their health;
- If they feel unwell, they will be advised to stay at home, self-isolation, and contact a medical professional; and
- The local health authorities will be contacted to keep attendance and meeting records in order to facilitate or undertake contact-tracing.

> Hygiene

- Regular and thorough handwashing with soap and water or hand hygiene with alcohol-based hand-rub before starting work, before eating, frequently during the work shift, especially after contact with coworkers or customers, after going to the bathroom, after contact with secretions, excretions and body fluids, after contact with potentially contaminated objects (gloves, clothing, masks, used tissues, waste), and immediately after removing gloves and other protective equipment but before touching eyes, nose, or mouth;
- Hand hygiene stations, such as hand washing and hand rub dispensers, should be put in prominent
 places around the workplace and be made accessible to all labors, staff, contractors, clients or visitors
 along with communication materials to promote hand hygiene;
- Medical face masks and paper tissues will be made available at the workplace, for those who develop a runny nose or cough at work, along with bins with lids for hygienic disposal;
- Wearing mask or face covering for all labors, staff, contractors, clients or visitors will be ensured;
- It will be ensured that any sick worker not come to work; and
- If a member of staff or a worker feels unwell while at work, he/she should be provided with a medical mask so that he/she may get home safely.

Communication

The alternate approaches that will be practiced for stakeholder engagement will include:

- Minimizing the need for physical meetings, teleconferencing facilities will be introduced;
- Consultations in small groups will be arranged if smaller meetings are permitted;
- Efforts to conduct meetings through online channels (WebEx, Zoom, Skype, Google Meet, Google Classroom etc.) will be introduced;

- Diversify means of communication like social media, chat groups, dedicated online platforms and mobile Apps (Facebook, Twitter, WhatsApp groups, project web links/websites, etc.) will be introduced;
- Local channels of communications such as cable TV, religious leaders like Imam of Mosjid, Porohit of Mondir and Father of Church, dedicated phone-lines, SMS broadcasting, and public announcements (miking) when stakeholders do not have access to online channels or do not use them frequently will be used;
- Posters, short videos, and electronic message boards will be introduced to increase awareness about COVID-19 among workers and local people; and
- Labors will be encourage through one-to-one meeting to use GRM.

Appendix C: Proceedings of Consultations

C-1: Stakeholder Meeting Minutes at Appraisal Stage for Improvement and Construction of New Community Center at Khilgaon (Block C)

Dhaka South City Corporation
Dhaka City Neighborhood Upgrading Project (DCNUP)

Subject	:	Meeting Minutes of Appraisal Stage Stakeholders Consultation for			
		Improvement and Construction of New Community Center at			
		Khilgaon (Block C)			
Package No	:	DCNUP/W-15/KB			
Package Name	:	Improvement and Construction of New Community Center at			
		Khilgaon (Block C)			
1. Chairperson	:	Mr. Md. Mahbubul Alam, Ward Councilor, Ward No. 01, DSCC			
2. Co-chairperson	:	Ms. Farhana Dolly, Female Ward Councilor (Reserve), Ward			
		No. 01, 11 & 12, DSCC			
3. Meeting Date & Time	:	March 24, 2022 at 12.00 noon			
4. Meeting Place	:	Ward Councilor Office, 1441/A, Khilgaon Chowrasta Jhilpar, Imam			
		Bagh, Dhaka-1219			

Appraisal Level Stakeholder Consultation Meeting with Diverse Groups

Primary Stakeholders – Direct Beneficiaries

The primary stakeholders under the diverse groups of this subproject area are local elected representatives, local residents, social workers, local organizers, NGO representatives, teachers, local political leaders, religious leaders, vulnerable peoples, etc. These people are the direct beneficiaries of the subproject interventions and are considered as primary stakeholders.

Consultation Process

Information Shared	Observations by the Stakeholders	Design consideration	Remarks	
 The design team informed the participants that they have developed the design of the building considering the opinions received from the participants at the design level stakeholders' consultation held on November 23, 2021; A new 5-storied building has been proposed in the design, which will be used for multipurpose uses and the local community will be benefitted; PowerPoint presentation of the full design of the community center has been disclosed with the floor-by-floor amenities; In the ground floor design, the team has mentioned that the ground floor will be used as the cooking area along with the essential services such as underground water reservoir, rainwater harvesting tank, pump room, generator and 	Almost all the facilities that stakeholders wanted in the initial meeting have been included in the design; Demanded to increase kitchen/cooking space in the community center to at least 500 square feet by reducing car parking space from the design if possible; Necessitated for adequate water supply facilities, proper drainage system, fuel facilities, proper lighting facilities, etc. must be ensured in the kitchen/cooking area of the community center; Demanded to have a special arrangement in	The design team has informed the participants that almost all the facilities that the stakeholders demanded in the initial meeting (which was held on November 23, 2021) have been included in the design except swimming pool; The design team has assured that they will convey the demands and suggestions of some participants to the concerned experts and authority; The design team has informed that option for using a particular part of the parking space for cooking and food preparation will	The participants expressed satisfaction over the design saying that it has met almost all the suggestions they provided in the stakeholders' consultation meeting at the preparatory stage.	

Information Shared	Observations by the Stakeholders	Design consideration	Remarks
electro-mechanical room, HT room, waiting area/lobby for the diver, toilet for the driver, ramp and parking for 12 cars; In the 1st floor design, the team has stated that this floor is proposed to be used as Ward Councilor office (including councilor room, ward office room, waiting & meeting area, toilet for councilor), healthcare center (including reception area, junior doctor's room, senior doctor's room, nurse station, checkup room, doctor's toilet) and fire alarm control panel room; In the 2nd floor design, the team has informed that this floor will be used as a gymnasium with reception area, locker room and change room, a multipurpose classroom, senior citizen club room and janitor's closet; In the 3rd and 4th floor design, the team has stated that these two floors will be used community hall for group activities, stage, waiting area, hand wash area; The design team has mentioned that the rooftop will be assisted with roof garden, lobby and children's play area; In addition, there are separate toilets for males, females and differently abled people on each floor; A stair and lift have been incorporated in the design of the community center to safe and easy access for all people, including physically challenged persons.	the pantry to keep the food warm; Option of cooking with gas should be kept in the design of the community center; Suggested to construct kitchen on the rooftop instead of the ground floor. As a result, the smoke from the kitchen will go up and the people living nearby will get rid of the annoying situation; Necessitated to have extra protection on the roof of the kitchen/cooking area so that the roof is not damaged due to cooking; Safety protection should be needed for the car parking area while cooking; Demanded construction of underground car parking if possible; Necessitated for creating more car parking spaces if possible; The new community center will have all modern facilities; Constructing a 100 years long-lasting building; The entire rooftop of the community center should be provided with synthetic turf if possible.	Consultant with the help of PIU will	

Appraisal Level Consultation with Primary Stakeholders

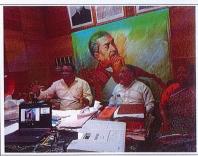
Appraisal Level Stakeholders Consultation Meeting at Ward Councilor Office, 1441/A, Khilgaon Chowrasta Jhilpar, Imam Bagh, Dhaka-1219, Ward No. 01, DSCC – March 24, 2022:



An appraisal level stakeholder consultation was held on March 24, 2022 at the Ward Councilor Office, 1441/A, Khilgaon Chowrasta Jhilpar, Imam Bagh, Dhaka-1219, Ward No. 01, DSCC to appraise the stakeholders about what they have suggested at the design level consultation and what the DSCC has accommodated in the design of the community center. The respected Councilor of Ward No. 01, DSCC, Mr. Md. Mahbubul Alam, has chaired the meeting and Ms. Farhana Dolly, Female Ward Councilor (Reserve), Ward No. 01, 11 & 12, DSCC has co-chaired the meeting. Mr. Md. Mahbubul Alam has started the meeting with a welcome address and informed the local people about the agenda. Addressing the appraisal level consultation meeting, the respected Councilor has thanked the World Bank and DSCC for considering the stakeholders' opinions in the design phase and expressed his happiness for holding appraisal level consultation meeting with design and drawing. He has requested the design team to present details of the design. Ms. Farhana Dolly has also conveyed thanks to the DSCC and the World Bank for appraising the stakeholders on the design and requested the stakeholders to provide their observations if any on the design after the presentation.

Consultation by Ms. Farhana Dolly, Female Ward Councilor (Reserve), Ward No. 01, 11 & 12, DSCC – March 24, 2022

Ms. Farhana Dolly has expressed her satisfaction with almost all aspects of the design. She has demanded that cooking space and sitting arrangement in the community center should be increased if still possible. She has thanked once again the honorable Mayor, DSCC and the World Bank for taking the initiative to construct the community center.



The respected Councilor of Ward No. 01, DSCC, Mr. Md. Mahbubul Alam, is briefing the appraisal stage stakeholders' consultation meeting held on March 24, 2022 at Ward No. 01, DSCC.



The respected Female Ward Councilor (Reserve), Ward No. 01, 11 & 12, DSCC, Ms. Farhana Dolly, is expressing her observations at the appraisal stage stakeholders' consultation meeting held on March 24, 2022 at Ward No. 01, DSCC.





ttuunga/

The design team of DSM Consultant of DCNUP, DSCC is presenting the design and drawings of Improvement and Construction of New Community Center at Khilgaon (Block C) at the appraisal stage stakeholders' consultation meeting on March 24, 2022 at Ward No. 01, DSCC.

The design team of DSM Consultant of DCNUP, DSCC has presented the design and drawings in PowerPoint view of Improvement and Construction of New Community Center at Khilgaon (Block C) at the appraisal stage stakeholders' consultation meeting on March 24, 2022 at Ward No. 01, DSCC.

Consultation by Mr. Md. Tofazzal Hossain, Local Resident, Khilgaon, Block C, Ward No. 01, DSCC - March 24, 2022

After completion of the presentation of the design team, Mr. Md. Tofazzal Hossain has thanked the DSCC for developing a nice design. He has hoped that the proposed community center will fulfill the required demand of the local people. He has suggested constructing a big kitchen on the rooftop instead of the ground floor. As a result, the smoke from the kitchen will go up and the people living nearby will get rid of the annoying situation. He has demanded that the new community center will be constructed as a building with modern facilities.

Consultation by Mr. Md. Nizam Uddin, President of a Social Organization, Khilgaon, Block C, Ward No. 01, DSCC - March 24, 2022

Mr. Md. Nizam Uddin has hoped that the new community center would have all the modern facilities including underground car parking. He has demanded to have a swimming pool on the rooftop of the community center if possible. He has mentioned that the swimming pool will create an extra income opportunity for the community center as well as DSCC.

Consultation by Mr. Md. Mizanur Rahman, Local Businessman, Khilgaon, Block C, Ward No. 01, DSCC - March 24, 2022

Mr. Md. Mizanur Rahman has demanded that cooking space in the community center should be increased to at least 500 square feet by reducing car parking space from the design if possible. He has also demanded special arrangements should be made in the pantry area to keep the food warm.

Munga/

Consultation by Mr. Md. Khorshed Alam, Local Businessman, Khilgaon, Block C, Ward No. 01, DSCC - March 24, 2022

Mr. Md. Khorshed Alam has said that the cooking space has become smaller as per the requirement of the local people. He has stated that there may be two programs on the same day so the cooking space has to be big. He has suggested that the cooking space should be increased to at least 500 square feet, if possible. He has also suggested a separate stair or lift to get the food from the ground floor to the community center.

Consultation by Mr. Sharif Ali Khan, Local Leader, Khilgaon, Block C, Ward No. 91, DSCC - March 24, 2022

Mr. Sharif Ali Khan has thanked the DSCC for developing a nice design. He has hoped that the proposed community center will fulfill the required demand of the local people. He has requested that the entire rooftop of the community center should be provided with synthetic turf if possible.

Consultation by Mr. Golam Farid Uddin, Local Resident, Khilgaon, Block C, Ward No. 01, DSCC - March 24, 2022

Mr. Golam Farid Uddin has mentioned that the new community center will have only 12 (twelve) car parking facilities which are not enough compared to the need. He has requested for creating more car parking spaces if possible. He has demanded the construction of underground/basement car parking if still possible. He has expected that the new community center would have all the modern facilities. He has hoped that the project authority will construct a 100 years long-lasting building.





A part of the participants at the appraisal level stakeholders' consultation for Improvement and Construction of New Community Center at Khilgaon (Block C) which was held on March 24, 2022 at Ward No. 01, DSCC.

Attompto/





Participants are providing suggestions at the appraisal level stakeholders' consultation for Improvement and Construction of New Community Center at Khilgaon (Block C) which was held on March 24, 2022 at Ward No. 01, DSCC.

Consultation by the Design Team, DSM, DSCC - March 24, 2022

The design team has informed the participants that almost all the facilities that the stakeholders demanded in the initial meeting (which was held on November 23, 2021) have been included in the design. They (the design team) have replied to the demand, request and suggestions of some participants saying that they will convey their demand and suggestions to the concerned experts and authorities. The design team has opined that the proposed location of the community center has less space so ft will not be possible to construct underground parking. They have also opined that the number of car parking has been designed according to building code. The design team have informed the participants that the swimming pool will not be accommodated in the narrow space of the community center. They have also informed that swimming pool construction is highly expensive and maintenance cost is also very high. Therefore, it is always discouraged to construct a swimming pool in this type of building.

Concluding Remarks by Mr. Md. Mahbubul Alam, Ward Councilor, Ward No. 01, DSCC - March 24, 2022

In his concluding remarks, Mr. Md. Mahbubul Alam has expressed his satisfaction over the proposed design of the community center. He has said that the design and construction work of this community center will be done as per the law of Bangladesh. He has mentioned that this design has been done in light of the initial meeting which was held on November 23, 2021. He has also mentioned that almost all the facilities that we wanted in the initial meeting have been included in this design. He has further added that it is not possible to construct swimming pool in this community center as its maintenance cost is very high and needs skilled manpower to maintain. He has also mentioned that World Bank approved a five-storied building so it is not possible to increase the building floor above five-storied. He has demanded that if possible, cooking space in the community center should be increased to at least 500 square feet by reducing car parking space from the design or it must be arranged so that it can be used for both purposes such as car parking and kitchen. He has necessitated that adequate water supply, proper drainage system, fuel facilities, proper lighting facilities, etc. must be ensured in the kitchen/cooking area of the community center. He has also suggested that the option of cooking with gas should be kept in the design of the community center. He has demanded to have a special arrangement in the pantry to keep the food warm. He has also demanded to have extra protection on the roof of the kitchen/cooking area so that the roof is not damaged due to cooking. He has stated that both the cooking and car parking area are on the ground floor of the community center so safety protection should be needed for the car parking area while cooking. He has suggested that there should be a protective wall between the kitchen/cooking area and the car parking area. He has opined that the stage

in the community center should be kept open so that community people can use it as per their needs. He has stated that the honorable Mayor is trying to make the city modern and up-to-date. He has expected that the new community center will have maximum modern and essential facilities. He has hoped that the DSCC will start construction work in the shortest possible time to fulfill the dream of the local people.

As there were no other issues to discuss at that moment, the consultation meeting was ended with a vote of thanks.

(Mustasim Mahmood Khan) Deputy Team Leader, DSM

Dhaka City Neighborhood Upgrading Project (DCNUP)

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CC:

Chief Engineer, Dhaka South City Corporation;
 Project Director, DCNUP, Dhaka South City Corporation;
 Deputy Project Director (Urban Design), DCNUP, Dhaka South City Corporation;
 Team Leader, DSM Consultant, DCNUP, Dhaka South City Corporation;

5. Office Copy.



Dhaka South City Corporation

Dhaka City Neighborhood Upgrading Project (DCNUP)

Subject

: Minutes of Consultation with Primary Stakeholders for Improvement and Construction of New Community Center at Khilgaon (Block C) at Ward

No. 1, DSCC

Package No

: DCNUP/W-15/KB

Package Name

: Improvement and Construction of New Community Center at

Khilgaon (Block C)

Consultation Date & Time : December 13, 2021 from 02.00 pm to 5.00pm

Stakeholder consultation with Primary Stakeholders - Direct Beneficiaries:

This consultation was conducted with primary stakeholders to know their opinions regarding the Improvement and Construction of the New Khilgaon Community Center (Block C). The primary stakeholders under this subproject area are vulnerable groups, students, youths and senior citizens. These people are the direct beneficiaries of the subproject interventions and are considered primary stakeholders. It may be mentioned here that the primary stakeholders under the vulnerable groups of this subproject area are living under poverty people, visually challenged person, physically challenged person, slum dwellers, single mother, tea stall owners, mobile street vendors, etc.

Consultation Process

Information Shared	Comments by stakeholders	Actions to be taken
Background information of the subproject including Improvement and Construction of New Community Center at Khilgaon (Block C).	 Preparing design and drawing of the community center with modern, aesthetic and green facilities; Constructing a swimming pool; Establishing a gymnasium with modern instruments; Constructing a separate space for the senior citizens in the community center; Setting up a councilor's office with all types of modern facilities; Constructing a play zone for children; Creating a daycare center; Establishing prayer room; Ensuring lift system for the elderly and physically challenged people; Developing green garden on the rooftop of the community center; Constructing spaces for car parking in the community center; Arranging facilities for indoor games in the community; Creating a modern library in the community center; 	 To follow the suggestions provided by participants during the consultation; The design team will try to incorporate the stakeholders' suggestions; The DSCC will ask the Civil Contractor to spray water to reduce dust-related pollution during the construction period so that people cannot feel disturbed; The DSCC will ask the Civil Contractor to control sound and to work in the daytime so that

Information Shared	Comments by stakeholders	Actions to be taken
All arctarios visitados de la constancia	 Establishing a skill development training center; Constructing a rooftop cafeteria; Constructing a stage for conducting social events; Planting trees in the surrounding area of the community center; Reducing dust-related pollution during construction; Controlling sound during construction; Ensuring the use of good-quality construction materials; Monitoring the construction work regularly. 	people cannot feel disturbed; The DSCC will ensure the use of good quality construction materials and the DSM Consultant with the help of PIU will monitor the construction work regularly. Design Team will try to accommodate tree plantation at the South side of the Community Center.

Consultations with Primary Stakeholders

For the subproject area, a series of targeted consultations (interviews) were conducted with primary stakeholders. All the participants were informed that the DSCC has a plan to improve and construct a community center with modern facilities. The summary of concerns stakeholders raised during consultations (interviews) is presented below:

1. Consultation with Vulnerable Group

Consultation with Ms. Farida Begum, Slum Dweller, C-Block, Khilgaon, Ward No. 1, DSCC $-\ 13$ December, 2021

The slum dweller has wished for a play zone/corner for the children in the New Community Center. She has necessitated establishing a daycare center for the children of the working vulnerable people (especially working mothers of the slums) in the proposed community center. She has requested to create employment opportunities for vulnerable people including the slum dwellers at the construction site. She has also requested to arrange a skill development training center for vulnerable people.





Consultation with Slum Dweller

Consultation with Ms. Porbila Akter, Single Mother, C-Block, Khilgaon, Ward No. 1, DSCC - 13 December, 2021

The single mother has requested to establish a daycare center for the children of the working vulnerable people (especially single mother) in the proposed community center. She has demanded to arrange a skill development training center for the vulnerable people or their family members in the community center. She has also necessitated creating a playing corner/zone for the children. She has emphasized proper monitoring by the project authority so that no gender-based violence will be occurred by the workers during the construction period.



Consultation with Single Mother

Consultation with Mr. Md. Shamshul Huq and Ms. Sabia Begum, Tea Stall Owner, C-Block, Khilgaon, Ward No. 1, DSCC - 13 December, 2021

The tea stall owners have suggested creating a boundary to block the construction site during the construction period for the safety of the local people as well as controlling air and sound pollution. They have demanded to create employment opportunities for vulnerable people or their family members in the construction site.





Consultation with Local Tea Stall Owners

Consultation with Mr. Md. Zamal Hoshen and Mohammad Faruk, Mobile Street Vendor, C-Block, Khilgaon, Ward No. 1, DSCC – 13 December, 2021

The mobile street vendors have demanded to create employment opportunities for vulnerable people or their family members in the construction site. They have suggested creating a boundary to block the construction site during the construction period for the safety of the local people as well as controlling air and sound pollution. They have recommended minimizing the sufferings of construction-related risks if any and impacts including temporary restriction on movement.



2. Consultation with Student

 $Consultation\ with\ Md.\ Shahil\ Hossain\ Taj,\ Student,\ C-Block,\ Khilgaon,\ Ward\ No.\ 1,\ DSCC-13\ December,\ 2021$

The student has demanded to establish a play zone for children as well as students in the community center. He has also demanded to create a modern library. He has requested to minimize the sufferings of construction-related risks if any and impacts including temporary restriction on movement.





Consultation with Local Student

3. Consultation with Youth

Consultation with Ms. Zerin Afsana and Mr. Md. Jalal Bepary, Youth, C-Block, Khilgaon, Ward No. 1, DSCC-13 December, 2021

The youths have appealed to establish a modern library and an IT training corner with internet access. They have also appealed to construct a gymnasium with modern instrument. They have also suggested creating a rooftop cafeteria in the community center. They have requested the DSCC to ensure the use of good quality construction materials for building the community center. They have also requested the DSCC to monitor the construction work regularly. They have recommended spraying water to reduce dust-related pollution during the construction period.





Consultation with Local Youths

Allthughly !

4. Consultation with Senior Citizen

Consultation with Mr. Md. Faridul Islam and Ms. Maleka Banu, Senior Citizen, C-Block, Khilgaon, Ward No. 1, DSCC – 13 December, 2021

The senior citizens have requested to prepare design and drawing of the community center with modern, aesthetic and green facilities. They have suggested incorporating a separate space for the senior citizens, car parking, a swimming pool, a play zone for children, a daycare center, prayer room, a gymnasium with modern instruments, councilor's office with all types of modern facilities, lift system for the elderly and physically challenged people, green garden on the rooftop, a modern library, indoor game facilities, a rooftop cafeteria, a skill development training center, a stage for conducting social events, tree plantation at the surrounding area, etc. in the design. They have demanded to take necessary steps to reduce sound and dust-related pollution during the construction period for controlling the public hazard.





Consultation with Local Senior Citizens

As there were no other issues to discuss at that moment, the consultation was ended with thanks.

Littling log

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- 2. Project Director, DCNUP, Dhaka South City Corporation;
- 3. Deputy Project Director (Urban Design), DCNUP, Dhaka South City Corporation;
- 4. Team Leader, DSM Consultant, DCNUP, Dhaka South City Corporation;
- 5. Office Copy.

C-3: Stakeholder Meeting Minutes at Design Stage for Improvement and Construction of New Community Center at Khilgaon (Block C)

Dhaka South City Corporation

Dhaka City Neighborhood Upgrading Project (DCNUP)

Subject : Meeting Minutes of Stakeholder Consultation for Improvement and Construction of New Community Center at Khilgaon (Block C) at Ward

Package No : DCNUP/W-15/KB

Package Name : Improvement and Construction of New Community Center at

Khilgaon (Block C)

01. Chairperson : Mr. Md. Mahbubul Alam, Councilor, Ward No. 1, Dhaka South City

Corporation

02. Meeting Date & Time : November 23, 2021 at 11:00 am

03. Meeting Place : Ward Councilor Office, 1441/A, Khilgaon Chowrasta Jhilpar, Imam

Bagh, Dhaka-1219

Stakeholder Consultations Meeting with Diverse Groups:

Primary Stakeholders - Direct Beneficiaries

The primary stakeholders under the diverse groups of this subproject area are local elected representatives, local elite, residents, social workers, local organizers, NGO representatives, teachers, local political leaders, religious leaders, vulnerable peoples, etc. These people are the direct beneficiaries of the subproject interventions and are considered primary stakeholders.

Consultation Process

Information Shared	Comments by stakeholders	Actions to be taken
Background information of the subproject including Improvement and Construction of New Community Center at Khilgaon (Block C).	 Preparing design and drawing of the community center as modern, aesthetic and green; Constructing a separate space/common space for the entertainment of senior citizens in the community center; Constructing a swimming pool on the rooftop of the community center or available open space within the existing community center; Establishing a gymnasium with a sauna bath as well as modern instruments in the community center and if possible separate gymnasium for male and female; Setting up a well-decorated Counselor's Office with all types of modern facilities such as stage for seminar/conference, visual presentation system, proper electric wiring system, etc; Ensuring lift system for the elderly and physically challenged people; Developing a green garden on the rooftop of the community center; 	To follow the suggestions provided by participants during the consultation; The design team will try to incorporate the stakeholders' suggestions; The DSCC will ask the Civil Contractor to spray water to reduce dust-related pollution during the construction period so that people cannot feel disturbed; The DSCC will ask the Civil Contractor to control sound and to work in the daytime so that people cannot feel disturbed; The DSCC will ensure the use of good quality construction materials and the DSM Consultant with the

Information Shared	Comments by stakeholders	Actions to be taken
	Constructing spaces for underground car parking in the community center; Arranging facilities for indoor games in the community; Establishing a modern library in the community center; Constructing rooftop cafeteria and a stage for conducting social events as well as cultural activities in the community center; Planting trees in the surrounding area of the community center; Reducing dust-related pollution during construction; Controlling sound during construction; Ensuring the use of good-quality construction materials; Monitoring the construction work regularly.	help of PIU will monitor the construction work regularly. Design Team will try to accommodate tree plantation at South side of the Community Center.

Consultation with the Primary Stakeholders at Ward Councilor Office, Ward No.1, DSCC

A stakeholders' consultation was held on November 23, 2021 at the Ward Councilor Office, Khilgaon Chowrasta Jhilpar, Imam Bagh, Dhaka-1219, Ward No. 1, DSCC to know and receive suggestions and desires of the local people about the improvement and construction works of New Community Center at Khilgaon (Block C). Mr. Md. Mahbubul Alam, respected Councilor, Ward No. 1, DSCC, presided over the meeting.

Consultation by Mr. Md. Mahbubul Alam, Ward Councilor, Ward No. 1, DSCC - November 23, 2021

The honorable Councilor has started the meeting with a welcome address and informed the local people about the agenda of the meeting. Addressing the meeting, the honorable Councilor expressed his gratitude to the DSCC and the World Bank for considering the stakeholders' opinions in the design phase and requested the community people to provide their valuable opinions regarding the Improvement and Construction of the New Community Center at Khilgaon (Block C). Mr. Md. Mahbubul Alam has opined that this community center could be constructed as a modern community center providing all types of facilities. He has requested the DSCC to make the community center modern, aesthetic and green. He has expressed that the community center will be used for conducting social events as well as cultural activities. He has also expressed that the newly constructed community center will be used for multipurpose uses and the local community will be benefitted much. He has expected that the community center will be a modern one and all types of modern public facilities have to be ensured as it will be used for multipurpose reasons. He has suggested constructing the community center on two floors. He has stated that there is no swimming pool for 2 lakh people in this Ward. He has demanded to have a swimming pool on the rooftop of the community center. If this is not possible, a swimming pool can be set up in the available open space within the community center. It will be a life-saving arrangement. The maintenance cost of the swimming pool is very high so it will be leased out for maintenance and it can be for 6 months or 1 year. He has opined that the swimming pool will create an income opportunity for the community center as well as DSCC. He has

expressed that there should have lift provision in the community center. Though the maintenance cost of the lift is high so to limit the use of the lift, it can be arranged to use from the third floor. He has demanded that there should be a separate space for senior citizens in the community center. He has suggested establishing a gymnasium in the community center. He has opined that it will be just as effective as the playground for maintaining the health of the people in the area. He has also suggested giving a small sauna with the gym if possible. He has expressed the hope that the DSCC will start work in the shortest possible time to fulfill the dream of the local people.



Honorable Councilor of Ward No. 1 Mr. Md. Mahbubul Alam is briefing local people on the agenda at the stakeholders' consultation meeting held on November 23, 2021 on Improvement and Construction of New Community Center at Khilgaon (Block C).



One of the participants is expressing his opinion at the stakeholders' consultation meeting held on November 23, 2021 on Improvement and Construction of New Community Center at Khilgaon (Block C).

In addition to the stated feedback by the honorable chairperson/councilor, some stakeholders have also given their opinions for further improvements of the Community Center which are stated below:

Consultation by Mr. Md. Tofazzal Hossain, local resident, Ward No. 1, DSCC - November 23, 2021

He has expressed that the children and young can play outside in the playground, but senior citizens have no such place for entertainment. He has demanded a separate space/common space for the entertainment of senior citizens in the community center. He has requested to develop a green garden on the rooftop of the community center.

Consultation by Mr. Nazrul Islam Babul, local resident, Ward No. 1, DSCC - November 23, 2021

He has demanded a swimming pool on the rooftop of the community center if possible. He has said if it is not possible on the rooftop of the community center, then a swimming pool can be set up in the available open space of the existing community center. He has suggested planting trees in the surrounding area of the community center.

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Consultation by Md. Mizanur Rahman, local businessman, Ward No. 1, DSCC - November 23, 2021

He has demanded a common space for the entertainment of senior citizens in the community center. He has expressed that a lift system should be ensured for the community center. He has stated that lift will be needed for the elderly and physically challenged people. He has opined that there is no parking area in this area. He has suggested underground car parking in the community center. Adequate space should be provided for parking, he added. Parking should be on the north side and the entrance should be on the south side. He has also opined for indoor games facilities and a swimming pool on the rooftop of the community center.

Consultation by Md. Faridul Islam, local resident, Ward No. 1, DSCC - November 23, 2021

He has opined that there is no parking area in the area. He has suggested underground car parking in the community center. He has also opined for indoor games facilities and a gymnasium in the community center. He has suggested a separate gymnasium for male and female with modern instruments. He has suggested DSCC for taking necessary steps to reduce dust-related pollution and sound pollution during the construction period for controlling the public hazard.

Consultation by Mr. Manzur Ahmed Bipul, Social worker and local resident, Ward No. 1, DSCC - November 23, 2021

He has expressed the community center will be used for conducting social events as well as cultural activities. He has requested to develop a stage for conducting social events as well as cultural activities. He has suggested establishing a gymnasium in the community center so that playing habits will develop among the young generation of the area which may keep them away from the drug. He has also suggested establishing a modern library in the community center so that people of the locality can read books and newspapers sitting there. He has requested to arrange indoor games facilities in the community. He has also requested underground car parking in the community center.

Consultation by Mr. Kabir Uddin Ahmed, local resident, Ward No. 1, DSCC - November 23, 2021

He has requested to arrange a separate space for the senior citizens in the community center so that they can communicate with each other and spend time in a separate way. He has suggested having lift provision in the community center for the elderly and physically challenged people. He has stated that there is no gym in this area so a gymnasium is needed to increase children's interest in sports.

Consultation by Mr. Golam Kutubuddin, local businessman, Ward No. 1, DSCC - November 23, 2021

He has suggested establishing a gymnasium in the community center. He has demanded to have a specific space for the senior citizens in the community center so that they can go and sit there in the evening and enjoy their time. He has also demanded to ensure a green garden on the rooftop of the community center.



Consultation by Mr. Md. Abdul Momin, businessman, Ward No. 1, DSCC - November 23, 2021

He has requested that the community center should have a separate space for the entertainment of senior citizens. He has suggested underground car parking in the community center. He has also suggested indoor games facilities in the community center.

Consultation by Mr. Md. Nizam Uddin Ahammed, President of a social organization, Ward No. 1, DSCC - November 23, 2021

He has stated that the community center will be used for conducting social events as well as cultural activities. He has requested a modern library, indoor games facilities, gymnasium in the community center. He has suggested underground car parking in the community center. He has also suggested a swimming pool in the community center if possible. He has requested the DSCC to ensure the use of good quality construction materials for the construction of the community center. He has also requested the DSCC to monitor the construction work strictly.

Consultation by Mr. Md. Rashed Khan, local resident, Ward No. 1, DSCC - November 23, 2021

He has suggested indoor games facilities in the community center. He has requested that the community center should have a separate space for the entertainment of senior citizens. He has suggested underground car parking in the community center. He has demanded a separate gymnasium for male and female and a swimming pool on the rooftop of the community center.

Consultation by Mr. Md. Mahbubul Alam, Ward Councilor, Ward No. 1, DSCC - November 23, 2021

Before concluding the consultation meeting, the Ward Councilor has expressed it would be better to have a Counselor's Office in the community center so that various important national programs and other seminars/meetings, including immunization programs, can be easily conducted. He has suggested constructing the community center on two floors. He has expected the Counselor's Office, there should be all types of modern public facilities such as stage for seminar/conference, visual presentation system, proper electric wiring system, power charging system for mobile charging, etc. He has also expected to set up a well-decorated Councilor Office in the community center. He has suggested that the following components should be in the community center on a priority basis such as swimming pool, gymnasium, space for senior citizens, community center related accessories, rooftop cafeteria, lift provision, green garden, spaces for car parking, indoor games facilities, a digital modern library.

Letter angles f





Participants are providing suggestions for Improvement and Construction of the New Community Center at Khilgaon (Block C) at the stakeholders' consultation meeting held on November 23, 2021 at Ward No. 1, DSCC

As there were no other issues to discuss at that moment, the consultation meeting was ended with vote of

(Mustasim Mahmood Khan)

Deputy Team Leader, DSM

Dhaka City Neighborhood Upgrading Project (DCNUP)

Dhaka South City Corporation.

Cell: +88-01970030538, Email: riposte71@gmail.com

CC:

- Chief Engineer, Dhaka South City Corporation;
 Project Director, DCNUP, Dhaka South City Corporation;
- Deputy Project Director (Urban Design), DCNUP, Dhaka South City Corporation;
 Team Leader, DSM Consultant, DCNUP, Dhaka South City Corporation;
- 5. Office Copy.

C-4: Attendance of Stakeholder Meeting at Appraisal Stage for Improvement and Construction of New Community Center at Khilgaon (Block C)

Dhaka City Neighborhood Upgrading Project (DCNUP)

Contract Package No: DCNUP/W-15/KB

STAKEHOLDER CONSULTATION MEETING (Appraisal stage)

Date: 24. 03, 2022

Time: 12'00 PM

Venue: 1 No. Ward Corencilor Office 1441/1/A, Milgaoz, Dhaka-124

Attendance Sheet

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C-5: Attendance of Stakeholder Meeting with vulnerable group for Improvement and **Construction of New Community Center at Khilgaon (Block C)**

Dhaka City Neighborhood Upgrading Project (DCNUP) Contract Package No: DCNUP/ W – V S/ V S STAKEHOLDER CONSULTATION MEETING

Time: 2.00pm-5pm venue: New Community

Attendance Sheet

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Attendance Sheet

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C-6: Attendance of Stakeholder Meeting at Design Stage for Improvement and Construction of New Community Center at Khilgaon (Block C)

Dhaka City Neighborhood Upgrading Project (DCNUP) Contract Package No: DCNUP/W-15/KB STAKEHOLDER CONSULTATION MEETING

Date: 23, 11, 2021

Time: 11:00 AM

Venue: 1 no. Ward Councilor Office, DSCC Khilgaen Dhaka-1209

Attendance Sheet

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7.	Md. Shallhowner Homan	SSCS, DCNUP	0171928829	H
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C-7: Pictorial Presentation of Stakeholder Meeting at Design Stage for Improvement and Construction of New Community Center at Khilgaon (Block C) held on November 23, 2021



The respected Councilor of Ward 1, DSCC presiding over the stakeholders' consultation for improvement and construction of the New Community Center at Khilgaon (Block C) on November 23, 2021.

One of the participants is providing suggestions at the stakeholders' consultation for improvement and construction of the New Community Center at Khilgaon (Block C) on November 23, 2021.



Participants are providing suggestions at the stakeholders' consultation for improvement and construction of the New Community Center at Khilgaon (Block C) on November 23, 2021.

C-8: Pictorial Presentation of Stakeholder Meeting at Appraisal Stage for Improvement and Construction of New Community Center at Khilgaon (Block C) held on March 24, 2022



The respected Councilor of Ward No. 01, DSCC, Mr. Md. Mahbubul Alam, is briefing the appraisal stage stakeholders' consultation meeting held on March 24, 2022 at Ward No. 01, DSCC.



The respected Female Ward Councilor (Reserve), Ward No. 01, 11 & 12, DSCC, Ms. Farhana Dolly, is expressing her observations at the appraisal stage stakeholders' consultation meeting held on March 24, 2022 at Ward No. 01, DSCC.





The Architect of DSM Consultant of DCNUP, DSCC is presenting the design and drawings in PowerPoint view of Improvement and Construction of New Community Center at Khilgaon (Block C) at the appraisal stage stakeholders' consultation meeting.





A part of the participants at the appraisal level stakeholders' consultation for Improvement and Construction of New Community Center at Khilgaon (Block C) which was held on March 24,

2022 at Ward No. 01, DSCC.

Appendix D: Community Center Ownership Document



ঢাকা দক্ষিণ সিটি কর্পোরেশন DHAKA SOUTH CITY CORPORATION

নগর ভবন, ঢাকা-১০০০।

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Ref. 46.207.014.09.10-2021-278

Date: 21.01.2021

To Whom It May Concern

This is to certify that the following community centers, buildings and lands are owned by Dhaka South City Corporation.

List of Community Center

SI	Name	Ward	Location
1.	Lalbagh Community Center	24	Lalbagh, west of Lalbagh Fort, Zone 3.
2.	Shahid Nagar Community Center	24	
3.	Hazi GoniSardar Community Center	26	Lalbagh, southwest of Lalbagh Fort, Zone 3.
4.	Golam Morshed Community Center	7	Haranath Ghosh Road. Bakshi Bazar, Zone 3
5.	Haji Jummon Community Center	32	NearKaziAlauddin Road, Zone 04.
6.	Bongshal Community Center	35	English Road, Old Dhaka, Zone 04.
7.	Fokir Chand Community Center	41	Narinda Road, Zone5
8.	Abdur Rahim Community Center	41	Tipu sultan Road, Zone5
9.	Rokonpur Community Center	42	Old Dhaka. Zone 04.
10.	Proposed Nolgola Community Center	30	Near Midford, Old Dhaka. Zone 04.
11.	Lalkuthi Community Center	43	Buriganga River, Zone 04.
12.	Moulovi Bazar Community Center	31	Zone 04. Moulovi Bazar,
13.	Mazed Sharder Community Centre	33	Zone 04.Near Bangladesh Playground.
14.	Mohanagar Nattya Monch	13	Gulistan
15.	DSCC Zone Office 2	1	Shantipur Road, Khilgaon. Zone 02.
16.	Bashabo Community Center	4	North Bashaboo
17.	Shabujbag Thana Muktijoddha Complex	4	Shabujbag, Bashaboo
18.	Proposed Community Center cum multipurpose complex at Khilgoan	1	Khilgoan, Block- C, Plot C 287/3

Md. Rasel Sabrin
(Deputy Secretary)
Chief Estate officer
Dhaka South City Corporation
Tel: +88-02-9565986



আপনার শহর পরিস্কার - পরিচছন্ন রাখুন, সময়মত পৌরকর পরিশোধ করুন।