ঢাকা উত্তর সিটি করপোরেশন
DHAKA NORTH CITY CORPORATION
Clean Air & Sustainable Environment (CASE) Project

Ref: 46.207.014.09.10.61(ii)-2019 Date: 17-01-2019

Notification

This is inform to all concerned that the Grievance Redress Committee (GRC) is formed till date 31st March'2019 for CASE Project works to ensure impartial hearings & transparent decisions. The Grievance Redress Committee will consist of the following members:

SL No.	Name of the Member	Designation	Remarks
1	Mohammad Sirajul Islam	Project Director, CASE Project, PIU	Convener
2	Md. Mofizur Rahman Khan	Executive Engineer, CASE Project, PIU	Member
3	Supratim Sen Gupta	Assistant Engineer, CASE Project, PIU	Member
4	Md. Sazzad Hossain	Counsellor (Ward-02, Mirpur, Pallabi)	Member
5	Shiropa Kulsum	Population Services & Training Center (PSTC) (NGO)	Member
6	Gabriel Ripon Peris	Social Safeguard Consultant, CASE Project, PIU	Member-Secretary

Terms of Reference :

- The GRC will record the details of complaints & the reasons that led-to acceptance or rejection of the particular cases.
- The GRC will keep record of all resolved & unresolved complains & make them available for review when asked by PPSC/PMSC, IDA & any organization known to work with urban development issues.
- The GRC will receipt the complain within 28th Febuary'2019. On & after the 28th Febuary'2019, GRC will solve the problem within 31st March'2019.
- The CASE project will close 31st March'2019. For this reason the GRC will valid up to 28th Febuary'2019. The complain will receipt by GRC through mail, mobile & letter.

Contract:

Address : Clean Air and Sustainable Environment (CASE) Project, PIU, Room – 919, West Block, Level-10, Nagar Bhaban, Dhaka South City Corporation.

Mobile no. : 01715023000, Phone no. : 9555909, E-mail : upddcc@yahoo.com

17/01/2019

(Mohammad Sirajul Islam)
Project Director, CASE PIU
DSCC & DNCC Component
Dhaka North & South City Corporation.
Tel: 9555909, Fax: 9555373.
Email: upddcc@yahoo.com

Distribution

Action:

1. Md. Mofizur Rahman Khan, Executive Engineer, CASE Project, DSCC
2. Supratim Sen Gupta, Assistant Engineer, CASE Project, DSCC
3. Md. Sazzad Hossain, Counsellor (Ward-02, Mirpur, Pallabi), DNCC
4. Shiropa Kulsum, Population Services & Training Center (PSTC) (NGO)
5. Gabriel Ripon Peris, Social Safeguard Consultant, CASE Project.
6. Team Leader-In Charge (DCC-AF-S2), DSM Consultant, CASE Project.
7. System Analysis, Dhaka South/North City Corporation (To publish in DSCC & DNCC website till 31st March 2019).

Kind Information:

1. Chief Executive Officer, Dhaka South/North City Corporation.
2. Chief Engineer, Dhaka South/North City Corporation.
3. Ms. Nupur Gupta, Task Team Leader (Transport), CASE Project, The World Bank.
4. Mr. A.S.Harinath, TTL (Environment), CASE Project, The World Bank
5. Mr. T.K Baruya, Consultant, CASE Project, The World Bank.
6. Office Copy.

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তারিখঃ- 8/2/19

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